

More Than Just a Landlord.....



**Tenant Financial
Information**

Cunninghame Housing Association

A Charity Registered in Scotland No: SCO 37972

Tenant Financial Information

As a tenant of Cunninghame Housing Association you are liable to pay your rent and keep your rent account 4 weeks in advance in accordance with your tenancy agreement.

The following methods can be used to pay your rent:

- Direct Debit
- Standing Order
- Allpay Card – at any Pay Point facility or at the Post Office
- At the Ardrossan Office or the Kilmarnock Office

Should you experience difficulty in making your rent payments you should contact your Area Team Leader or Housing Officer (download Property Services Contact Information) immediately to discuss your rent account in detail.

DETAILS OF SUPPORT AGENCIES

North Ayrshire

Irvine Citizens Advice Bureau, 66 High Street,
Irvine, KA12 0AB
irvinecas@ukonline.co.uk Tel No: 01294 278051

Kilbirnie Citizens Advice Bureau, 43 Main Street,
Kilbirnie, KA25 7BX
nacas@ukonline.co.uk Tel No: 01505 682830

Largs Citizens Advice Bureau, 36 Boyd Street,
Largs, KA30 8LE Tel No: 01475 673586

Saltcoats Citizens Advice Bureau, 98 Dockhead Street,
Saltcoats, KA21 Tel No: 01294 467848

North Ayrshire Council Debt Advice Service,
Elliot House, Kilwinning Road, Irvine, KA12 8TB
isobelkelly@north-ayrshire.gov.uk Tel No: 01294 317786

Social Services Group Headquarters, Elliot House,
Kilwinning Road, Irvine, KA12 8TB Tel No: 01294 317700

East Ayrshire

East Ayrshire Citizens Advice Bureau,
John Dickie Street, Kilmarnock, KA1 1HW
bureau@eastayrshirecab.org.uk

Tel No: 01563 544744

Social Services Department, 9 Balmoral Road,
Kilmarnock, KA3 1HL
social.work@east-ayrshire.gov.uk

Tel No: 01563 528011

North & East Ayrshire

In Court Advice Service, Kilmarnock Sheriff Court,
St Marnock Street, Kilmarnock
christine.hamilton@eastayrshire.gov.uk

Tel No: 01563 549367

Scottish Debit Line (CCCS), 4th Floor, 91 Mitchell
Street, Glasgow, G1 3LN
info@scottish.debtline.co.uk

Tel No. 0800 1383328

National Debtline, Abbotshall Road, Kirkcaldy,
KY1 1RU
Advice@nationaldebtline.co.uk

Tel No. 0808 808 4000