

**PERFORMANCE ICT
QUARTERLY REVIEW OF KEY PERFORMANCE TARGETS FOR 07/08**

KEY OPERATIONAL TARGETS/OUTPUTS	TARGET /QUARTER	ACHIEVED QUARTER ONE	ACHIEVED QUARTER TWO	ACHIEVED QUARTER THREE	ACHIEVED QUARTER FOUR	TOTALS
Design, build & manage a fully integrated and Customer Focused Website	4				✓	100%
Design, build & manage a fully integrated intranet - Introducing MSO Sharepoint	4				✓	100%
Introduce Off-Site Backups	4			✓	✓	100%
Review, Upgrade & Replace where required, all ICT Hardware & Peripherals at all sites	1,2,3,4	✓	✓	✓	✓	100%
Ensure remote working tested by staff member independent of ICT Dept, and introduce policy to govern same	4			✓		100%
Design/re-design all necessary/required reports - accross all IBS modules relevant to Operational Staff, Senior Staff/Managers and Committee	1,2,3,4	✓	✓	✓	✓	100%