

OPERATIONAL PERFORMANCE REPORT
1 April 2008 – 31 March 2009



Voids

Average Number of Days Taken to Re-Let Void Properties

No. of Voids in the Period				Cumulative Total of Voids			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
45	71			45	116		

Target Average No. of Days Take to Re-Let Void Properties in the Period				Actual Average No. of Days Take to Re-Let Void Properties in the Period			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
15 Days	15 Days	15 Days	15 Days	13.29 Days	11 Days		

	Q1	Q2	Q3	Q4
Did We Meet Our Target?	Y	Y		
By How Many Average Days?	1.71	4		

Rental Income Lost on Voids (As a % of gross collectable annual rental income)

	Q1	Q2	Q3	Q4
Overall Average Yearly Target	0.50%	0.50%		
Target For Period	0.125%	0.125%		
Actual Achieved For The Period	0.07%	0.10%		
Did We Meet Our Target For The Period?	Y	Y		
By What%	0.05%	0.02%		

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