



Present	In Attendance
Janet Strang (Chair)	Frank Sweeney, Group Chief Executive
John Kelly	Steven Good, Executive Director of Housing & Property Services
Lesley Keenan	Elaine Nimmo, Minute Secretary
Fay Schlesiger	
Cameron Crawford	
John McLaren	
William Gibson	
Cllr Douglas Reid	
Cllr Jimmy Miller	
June Fenelon	
John Nisbet	
Drew Hall	
Brian McCabe	

PRIC	PRITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
	Apologies	
	Apologies were received from Brenda Johnstone and Liam Loudon.	
	Chairperson's Remarks	
	Welcome all to the meeting.	
	The Chair noted there are confidential items on the Agenda and read out the	
	following confidentiality statement:	
	In compliance with the Regulatory Code of Governance and Committee Members	
	Code of Conduct all items detailed in this notice as being Confidential and	
	associated papers are strictly confidential and should not be discussed with any	
	external party either prior to or after said meeting by any Member of the Board of Mangement.	
	In terms of good governance all members should note that when the	
	director/officers are giving/ presenting their report that there will be no interruptions to allow them to finish their reports. Questions can be asked after	
	the presentation.	
	The Chair asked all Board Members to ensure their mobile phone devices are	
	switched off.	
	The Chair requested that the given the time constraints the following items would	
	be taken first on the agenda item 18 SHR New Engagement Plan CHA followed by	
	item 19 SHR Notifiable Events and item 20 CHA Notifiable Events.	

PRIO	PRIORITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	
18.	18. SHR New Engagement Plan CHA	
	The Group Chief Executive gave a PowerPoint presentation to the Board on the	



	RITY RED - SECTION 2 - IMPORTANT ITEMS MU	JST BE TAKEN	ACTION
18.	Association's new engagement plan from the		
	The Board of Management acknowledged the		
	timeline of events to review and produce docu	imentation as presented.	
	Timeline of Ev		
		Dates	
	Corporate Strategy & Business Plan Review Day	Board of Management Review Day Wednesday 15 th May 2019 (All Day)	
	5 Year & 30 Year Financial Projections, Loan Covenants, Sensitivity Analysis and Covering Report	Special Board of Management Meeting Thursday 27 th June 2019 at 12.15 pm	
	Development Programme: SHR sent copies of our 4 and Board of Management.	4-weekly update to the Development Sub	
19.	SHR Notifiable Events The Group Chief Executive gave a PowerPoi	nt presentation to the Board on the	
	Scottish Housing Regulator's Notifiable Eve 2019.	1.65	
	Scottish Housing Regulator's Notifiable Eve	ents Statutory Guidance - February gistered Social Landlord must tell the stional issue, event, or change within ith it, and where appropriate provide	
	Scottish Housing Regulator's Notifiable Ever 2019. The Board of Management noted that an Regulator SHR about any material, significant or excepits organisation and how it intends to deal with SHR with a reasonably detailed explanation	gistered Social Landlord must tell the stional issue, event, or change within ith it, and where appropriate provide on as to why a significant change has edures will be reviewed to reflect the	

PRIO	RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
3.	Declaration of Interest John Nisbet declared an interest with regard to item 16 Customer Satisfaction Survey Results as he is a member of the Tenants Scrutiny Group. The declaration of interest was noted.	
	June Fenelon declared an interest with regard to item 29 Ardrossan Community Development Trust as she is a member of the trust. The declaration of interest was noted and June Fenelon took no part in the discussion with regard to the report.	



PRIOF	RITY RED - SECTION 1 - STANDING ORDER	ITEM AND GOVERN	ANCE ITEMS	ACTION
3.	Staff members attending the meeting dec CHA's Making Our Communities Better Fu leave the meeting and take no part in t funding given that several CHA staff are seeking funding.	ind. All staff memb the discussion with involved with some	pers will be asked to regard to awarding	
4.	Requirement of the Writing (Scotland) Act : None.	1995		
5.	Adoption of Minutes and Business Arising	from Same		
	Meeting	Proposed	Seconded	
	Board of Management Meeting 28th February 2019	John Kelly	Lesley Keenan	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Board of Management Meeting Confidential - 28 th February 2019	John Kelly	Lesley Keenan	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Special Board of Management Meeting Confidential – 7 th March 2019	John McLaren	June Fenelon	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Special Board of Management Meeting Confidential – 21st March 2019	Lesley Keenan	June Fenelon	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Special Board of Management Meeting Confidential – 28 th March 2019	John Nisbet	John McLaren	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Skills & Succession Planning Group Confidential – 15 th March 2019	John Kelly	Lesley Keenan	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Skills & Succession Planning Group Confidential – 18 th March 2019	Lesley Keenan	John Kelly	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	



Skills & Succession Planning Group	Unable to appro	ve due to limited
Confidential – 18 th April 2019		at meeting.
Matters Arising: None.		
		0 1 1
Meeting	Proposed	Seconded
Finance & Corporate Services Sub Committee 14th March 2019	John Kelly	June Fenelon
Matters Arising: None.		
		0
Meeting	Proposed	Seconded
Finance & Corporate Services Sub Committee Confidential – 14 th March 2019	John Kelly	June Fenelon
Matters Arising: None.		
NA	Due I	Carriel
Meeting	Proposed	Seconded
Audit Sub Committee Confidential – 25 th February 2019	John Kelly	Lesley Keenan
Matters Arising: None.		
Meeting	Proposed	Seconded
Housing & Property Services Sub	John Nisbet	Lesley Keenan
Committee 28th March 2019	John Misbet	Lesiey Rechan
Matters Arising: None.		
Meeting	Proposed	Seconded
Housing & Property Services Sub Committee Confidential – 28 th March 2019	John Nisbet	Lesley Keenan
Matters Arising: None.		
		0 1 1
Meeting	Proposed	Seconded
Development Services Sub Committee Confidential – 25 th October 2018	Fay Schlesiger	John Kelly
Matters Arising: None.		
Manting	Duonessal	Cooperded
Meeting Development Services Sub Committee	Proposed John McLaren	Seconded
Development Services Sub Committee Confidential – 7 th March 2019	Sept-Should Chillian Control Sept-Should S	Fay Schlesiger
Matters Arising: The CEO confirmed the \minute via email and will sign at the next r		oudon) approved the



PRIO	RITY RED - SECTION 1 - STANDING ORDER	ITEM AND GOVERN	NANCE ITEMS	ACTION
5.	Meeting	Proposed	Seconded	
	Development Services Sub Committee Confidential – 4th April 2019	John Kelly	John Nisbet	
	Matters Arising: The Board of Manageme	ent noted the meeti	ng start times would	
	revert back to 2.15 pm from the next me	eting on 1 st May 20	19.	
6.	Risk Management and Review (CONFIDEN	ITIAL ITEM)		
	Confidential item discussed.			
7.	Schomo of Dologation (CONFIDENTIAL)			
1.	Scheme of Delegation (CONFIDENTIAL) Confidential item discussed.			
	delinidential item diedeesed.			
8.	CHA's Making Our Communities Better Pla	ace Fund (CONFIDE)	NTIAL)	
	Confidential item discussed.			
9.	CHA's Making Our Communities Better Pla	ace Fund (D&G) (CO	NEIDENTIAL)	
0.	Confidential item discussed.	ice rana (baa) (co	MIDENTAL)	
10.	Secretary's Report (CONFIDENTIAL)			
	See confidential minute.			
11.	Subsidiary Company Report (CONFIDENTIA	AI)		
	See confidential minute.	/		
12.	EVH Report to Board Members			
	See confidential minute.			
13.	Health and Safety			
	The Chief Executive advised the Board th			
	meet on Wednesday 13th March 2019.	The Board of Ma	nagement noted the	
	content of the minutes.			
14.	Policies for Ratification			
	The Group Chief Executive advised the Bo	ard the undernoted	policy was presented	
	and accepted by the Finance & Corpo			
	Thursday 14th March 2019.			
	- Financial Regulations Policy (Group	Policy) - CSF004		
	The Group Chief Executive prese		or consideration and	
	confirmed the new section on p	page 24 which de	etails the authorised	
	signatories has been streamlined		d each year after the	
	Annual General Meeting to reflect a	iny changes.		

Minutes of Board of Management Meeting Held on Thursday 25th April 2019 at 2.15 pm Held at Quayside Offices, Marina Quay, Dock Road, Ardrossan, KA22 8DA



PRIORITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS

ACTION

14. The authorised signatories for lenders and banks has also been included which has now been updated until first full Board of Management Meeting after the AGM in August 2019.

Authorised Signatories for the following lenders/banks:

RBS, Bank of Scotland, Santander, Clydesdale

Janet Strang (Chair)

Frank Sweeney

Steven Good

Allison McColl

Linda Anderson

The Group Chief Executive asked if there were any questions. No questions were received on the amendments policy. The Board of Management accepted the policy amendments.

The Group Chief Executive proceeded to go over with the Board of Management the undernoted policies:

- The Scheme of Delegation Framework Policy CE0021
 The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy. The Board of Management accepted the minor amendments to the policy.
- The Board of Manageement Scheme of Delegation CEO021A

 The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy. The Board of Management accepted the reviewed policy.
- Sub Committee Delegated Authority CEOO21B

 The Group Chief Executive presented the policy for consideration. The Board of Mangement noted the Skills and Succession Planning Group had reviewed their remit to the reflect the requirements of the Scottish Housing Regulator's Regulatory Standards of Governance and Financial Management which has been incorporated into their delegated authority. The senior staff 360° appraisals will now be presented directly to the Board of Management as opposed to going to the Skills & Succesion Group first. The Group Chief Executive asked if there were any questions. No questions were received on the policy. The Board of Management accepted the reviewed policy.
- Vehicle Driving Safely Policy CEO042
 The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy. The Board of Management accepted the reviewed policy.



years for the same and the		
PRIOR	RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
	- Lone Working Policy CE0044	
	The Group Chief Executive presented the policy for consideration and asked	
	if there were any questions. No questions were received on the policy. The	
	Board of Management accepted the policy for ratification.	
	The Board of Management ratified the acceptance of all 6 policies presented.	
15.	Development Programme (CONFIDENTIAL)	
	Confidential item discussed.	

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16.	RITY RED – SECTION 2 – IMPORTANT ITEMS MUST BE TAKEN Customer Setiofaction Suprey Populto (CONFIDENTIAL)	ACTION
16.	Customer Satisfaction Survey Results (CONFIDENTIAL) Confidential item discussed.	
	Confidential item discussed.	
17.	Rent Policy Update (CONFIDENTIAL)	
	Confidential item discussed.	
21.	SHR Corporate Plan 2019-2022	
	Given the time constraints the Board of Management deferred this item of the agenda to the next meeting.	
	agenda to the next meeting.	
22.	SHR Risk Assessment Summary Outcomes	
	Given the time constraints the Board of Management deferred this item of the	
	agenda to the next meeting.	
00	OHA Consider Oberff Deadwards (OONIFIDENTIAL)	
23.	CHA Senior Staff Restructure (CONFIDENTIAL) Confidential item discussed.	
	Confidential item discussed.	
24.	Future Growth Opportunities (CONFIDENTIAL)	
	Confidential item discussed.	
0.5		
25.	CHA Car Park Update (CONFIDENTIAL) See confidential minute.	
	See confidential minute.	
26.	CHA 35 th Birthday (CONFIDENTIAL)	
	See confidential minute.	
27.	Dumfries & Galloway Bus Tour/Closing Ceremony for Gretna	
	Given the time constraints the Board of Management deferred this item of the	
	agenda to the next meeting.	

Minutes of Board of Management Meeting Held on Thursday 25th April 2019 at 2.15 pm Held at Quayside Offices, Marina Quay, Dock Road, Ardrossan, KA22 8DA



PRIO	RITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
28.	Fuel Poverty Teams - North Ayrshire, East Ayrshire & Dumfries & Galloway (CONFIDENTIAL) See confidential minute.	
29.	Ardrossan Community Development Trust & 3TFM Radio Station (CONFIDENTIAL) See confidential minute.	

PRIO	PRIORITY ORANGE - SECTION 3 - ITEMS TO BE TAKEN, TIME PERMITTING	
	None.	

PRIORITY GREEN - SECTION 4 - ITEMS FOR INFORMATION ONLY		
30.	Evictions Report	
	Board noted the content of the report.	

The Meeting then closed at 5.00 pm.

	Signature	Date
Approved to Proceed to		
Chairperson for Sign-Off:	$\Lambda \rightarrow \Lambda \Lambda$	
Approved for Circulation By:	A July 20	02/05/19
Proposed By:	Fay Ach Ces 521	01/05/19
Seconded by:) Dantul	20/6/19