



CUNNINGHAME

SUMMER 2019 NEWSLETTER



10th ANNUAL TENANTS' EVENT (FOR TENANTS BY TENANTS) WEDNESDAY 10TH JULY 2019 AT 10AM

Dear Tenant

You are invited to Cunninghame Housing Association's **10th Annual Tenants' Event** which is a friendly, informative and **free** event and will be held on Wednesday 10th July 2019 in the Seamill Hydro Hotel from 10.00am to 4.00pm. Last year's Conference was enjoyed by over 60 tenants and feedback from the conference was very positive.

This year's Event has again been organised and arranged by a CHA Tenants' Working Group and they are keen to encourage all tenants to come along and enjoy the event.

This year as well as **free transport** to those who require it, we are able to offer **free crèche** facilities for children aged 2 and over at the hotel to let your children have a great time while you enjoy the Tenants' Event. This Year's Highlights include:-

- Presentations on 2018 Tenant Satisfaction Survey, tenant scrutiny; Fuel Poverty Advice, Legal Advice, Recycling – The Facts, Community Police – Preventions & Interventions and CHA's future development programme.
- Hot Buffet Lunch
- Information Village, exhibitors will include - Citrus Energy, CFRC, KA Leisure, Scottish Fire & Rescue, TACT, Age Scotland, Police, NAC and many more
- Afternoon light entertainment – a mixture of music by the Voice contestant Craig Forsyth and dance by local dance group, Dance Mafia
- Fun Raffle/Irish Bingo – Fun ways to win lots of prizes

If you would like to attend the Association's 10th Annual Tenants' Event please complete and return the reply slip before 28th June 2019 in the pre-paid envelope.

For further information please contact Ian Macpherson on 01294 606012.

We look forward to seeing you there.

Yours sincerely

Janet Strang

Janet Strang
CHAIRPERSON

Last year's Conference was enjoyed by over 60 delegates and feedback from the Conference was very positive. Comments included:-

"staff so friendly; another great day"

"enjoyable day. singer was very talented great lunch"

"Another great conference; always a very good venue"

"I had a lovely day thank you"

TENANTS' FIRST

10th Annual Tenants Event

This year's Tenants Event promises to be the biggest and best yet, celebrating our 10th Annual Tenants Event. As always there will be a host of interesting speakers, hot buffet lunch, light entertainment and prizes. Our information village will offer tenants support and advice from over 20 partner organisations ranging from debt, housing and health information to fire safety and community Police advice.

The Conference is **free** to all Cunninghame tenants and service users who are encouraged to come along and enjoy the day. We are delighted many of our tenants attend every year and we hope our new tenants or anyone who hasn't been before will come along this year. Anyone who requires assistance with transport or requires use of the crèche facility can indicate this on the reply form. There is no cost to tenants or service users for these services.

Presentations this year will include, Crime Prevention Advice, Fuel Poverty and Tenant Legal Advice, The Facts about Recycling and Waste Awareness, Scrutiny Group Update and Cunninghame's future development programme.

After lunch, our light entertainment will include singer, Craig Forsyth from 'The Voice UK' 2019 and a dazzling dancing display from Dance Mafia. The day will end with fun ways to win lots of amazing prizes.



Part of our Information Village in 2018



The fantastic Firth Pavilion, Seasmill Hydro Hotel, the venue for last years and this years' event

Tenants' and Residents' Groups

All of our tenants and residents groups are continuing to work hard, giving up their own time to help support their local communities. They are always looking for additional committee members or tenants volunteers who can assist with one off activities. If you are interested and wish to find out more about how you can get involved please contact Ian Macpherson on 01294 606012 or imacpherson@chaltd.org

Our current tenant groups operate in Ardrossan, Dalry, Vineburgh (Irvine), Kilbirnie, Longpark (Kilmarnock), Stevenston and Saltcoats. We are always looking to support new groups or individuals to become involved at a level they are happy with.

The groups are currently arranging their **2019 AGMs**, and they hope local tenants will support these and learn about the work and activities they do and have achieved. Everyone is encouraged and welcome to attend. The dates are as follows:

- **Ardrossan** – 8th July at 6.30pm, Michael Lynch Centre, Princes Street, Ardrossan.
- **Longpark** – 27th June at 6.30pm, Northwest Community Centre, Western Road, Kilmarnock.
- **Kilbirnie** – 13th June at 7pm, Walker Hall, Main Street, Kilbirnie.
- **Dalry** – 9th July at 7pm, Dalry Community Centre, St Margarets Road, Dalry.
- **Vineburgh** – 20th June at 6.30pm, Vineburgh Community Centre, Quarry Road, Irvine.
- **Stevenston/Saltcoats** – 2nd July at 11am, Ardeer Community Centre, Shore Road, Stevenston.



TENANTS' FIRST

Group Events

The Vineburgh, Dalry and Ardrossan groups held their Annual Children's Xmas parties on 10th and 16th December. These parties are free to all local children. The parties had professional children's entertainers, games, prizes, lots of food and of course Santa. Vineburgh also had their incredible Santa's Grotto. Over 200 local children had an amazing time at these events. These free parties are incredibly successful and are organised and run by the tenant groups themselves.



Vineburgh Group Christmas Party



Dalry Group Christmas Party

The Kilbirnie group distributed boxes of Christmas biscuits to all of our older tenants within Kilbirnie and to a local nursing home. The feedback from recipients was amazing.

The Ardrossan Group held their annual Easter Egg Hunt at Winton Park on the 18th April. 40 local nursery children aged 5 and under enjoyed this free event finding lots of eggs hidden across the football park. This was followed by a buffet lunch with a prize raffles of even bigger Easter eggs. 3 group members and Busy Bees nursery staff were on hand to make sure the children had a great time.



Ardrossan Group - Easter Egg Hunt

The Dalry group also hosted a community Easter event at the Dalry Community Centre on the 14th April. This involved an Easter egg hunt in the Dalry Thistle football park with stalls and bouncy castles in the centre itself. This was again exceptionally well supported by the local community who also donated lots of prizes to raffle to raise additional funds.



Dalry Group - Easter Event

Cunninghame Forum

The Cunninghame Forum is a quarterly meeting of group committee members and other individual tenants to share best practices, experiences, give their views and ideas. They also get the opportunity to meet senior staff and invited guests.

In February our first Forum meeting of the year was hosted by our Stevenston/Saltcoats group in the Ardeer Community Centre, Stevenston. This followed a tour of the recently developed sheltered housing complex, Glencairn House, New Street in Stevenston. Over and above the usual agenda items the Forum



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enjoyed a presentation from Laurence McCluskey our Development Manager detailing current and future developments within the Three Towns. In the afternoon Forum members were given a presentation on the 2019 proposed rent increase. This was followed by a lively question and answer session. 16 tenants and residents attended the meeting representing our tenant groups and scrutiny group.

In May it was the turn of our Vineburgh group to host the Forum meeting. The meeting started with a tour of the Kilwinning Fire Station. Forum members were given a tour of the station and a detailed demonstration of what incidents the fire tender can be called into action for. This was followed by a home fire safety talk in one of the stations training rooms. The remainder of the meeting was held in the Ardeer Community Centre. Over and above the usual agenda items the Forum were consulted on the 2019 - 2024 Tenant Participation Strategy. Three groups looked at the content, ease of understanding and the design. All suggestions and ideas have been incorporated into the final draft. The effort and time spent on this by the Forum is much appreciated. 18 tenants and residents attended the meeting representing our tenants and groups.



Tour of the Kilwinning Fire Station

The next Forum meeting is due to be held by our Ardrossan group in September 2019.

Cunninghame Scrutiny Group (CSG)

The Cunninghame Scrutiny Group have been very busy over the last few months. They had a meeting on the 1st March to finalise their action plan to address issues that arose from the 2018 Tenant Satisfaction Survey. They then met a week later to start drawing up their report on their Gas Safety scrutiny exercise. The findings and recommendations from this exercise are currently being agreed by the group.

On the 3rd April the CSG held an open night to encourage the recruitment of additional members in the MLCE in Ardrossan. Invites were issued to tenants on our Interested Tenants Register, tenants identified from the recent tenants satisfaction survey and to all tenant group committee members. 18 tenants attended and heard presentations from Steven Good and Ilene Campbell, Chief Executive of TIS. 8 expressions of interest were obtained.



The Scrutiny Group finalising their Action Plan

The CSG met again on the 3rd May. This meeting had two main priorities. Firstly to agree the final draft of their Gas Safety report. Secondly to sift the tenants who had expressed their interest in joining the group. Applying an agreed criteria it was decided to offer 6 tenants the chance of joining the group. These tenants will shortly be notified and invited to an introduction/training meeting in July.



Tenant Volunteers

Do you want to make a difference to how CHA's services are delivered?

CHA is looking for new Members for our **Tenant Scrutiny Panel**. The panel's role is to review different aspects of the housing services provided by the Association and recommend improvements.

If you are a CHA tenant and are keen to get involved, learn about housing, visit interesting places, meet new people and help further improve Cunninghame Housing Associations services to our tenants then, we want to hear from you!



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This is a voluntary role and you will not be paid. However, all expenses incurred in carrying out the role will be reimbursed.

Expressions of interest are encouraged from all sections of the community to ensure that the panel reflects the diverse communities who live in Association housing

Please Contact **Ian Macpherson**, Community Participation & Engagement Officer, who will be pleased to answer any questions, and who will send you details of how to get involved.

If you are interested in becoming involved in a new local tenants group, receive our Tenant Participation Strategy, join our Interested Tenants Register or obtain more information on any aspect of sharing your views and participating individually, please contact:

Ian Macpherson
Community Participation & Engagement Officer
Cunninghame Housing Association Ltd
Quayside Offices, Marina Quay, Dock Road, Ardrossan,
KA22 8DA

Tel: 01294 606012

Fax: 01294 606032

Email: imacpherson@chaltd.org

Scottish Fire and Rescue Service

Fire can happen to anyone.

But it is our job to help make sure your home is as safe from fire as it can be. This is why we provide free Home Fire Safety Visits. Our staff can help you spot a possible fire hazard, offer advice and guidance and fit smoke alarms free of charge if your home requires them.

A Home Fire Safety Visit only takes around 20 minutes. And that 20 minutes might just save your life.

Visits are easy to arrange.

A Home Fire Safety Visit can be organised at a time that suits you, day or night. The Service would also like community members to think about anyone they know who could be at risk from fire. It could be a friend, relative, or neighbour.

To book a free Home Fire Safety Visit for you, or for someone you know:

CALL 0800 0731 999

or visit www.firescotland.gov.uk

Always ask for official identification - all employees of the Scottish Fire and Rescue Service will be happy to produce this on request.



Fact. Every hour of every day
there's a house fire in Scotland.



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland



www.facebook.com/cunninghamehousingassociation

**MAKING OUR COMMUNITIES
BETTER PLACES**

CHA Information

Changes to your Area Teams

There have recently been some changes to the area teams and should you need to contact your housing officer or your team leader the details for your area are now as follows:

North Team – West Kilbride, Fairlie, Largs, Millport, Kilbirnie, Beith, Irvine, Kilwinning, Dalry



Isabel Moreland
Area Team Leader
☎: 01294 606017
@: imoreland@chaltld.org



Elaine Smallwood
Housing Officer
(West Kilbride, Fairlie, Largs, Millport,
Kilbirnie, Beith)
☎: 01294 606042
@: esmallwood@chaltld.org



Heather Craig
Trainee Housing Officer
(Irvine, Kilwinning & Dalry)
☎: 01294 606047
@: hcraig@chaltld.org



Collette Smith
Admin Assistant
☎: 01294 606006
@: csmith@chaltld.org

Central Team – Ardrossan, Saltcoats, Stevenston



Jan Nelson
Area Team Leader
☎: 01294 606029
@: jnelson@chaltld.org



Gillian Bryce
Housing Officer
(Ardrossan)
☎: 01294 606030
@: gbryce@chaltld.org



Katie Brown
Housing Officer
(Saltcoats & Stevenston)
☎: 01294 607551
@: kbrown@chaltld.org



Natalie Barr
Admin Assistant
☎: 01294 606033
@: nbarr@chaltld.org

East Team – Kilmarnock & Auchinleck



Susan Howe
Area Team Leader
☎: 01294 607552
@: showe@chaltld.org



Fiona Johnston
Housing Officer
☎: 01294 606025
@: fjohnston@chaltld.org



Gina Burley
Admin Assistant
☎: 01294 606026
@: gburley@chaltld.org



Mhairi Stakim
Clerical
Assistant/Receptionist
☎: 01294 607550
@: mstakim@chaltld.org

CHA Information



In checking garden conditions we do come across those which are maintained to a very high standard. In order to celebrate the hard work and skill of those involved we are once again running our garden competition. If you wish to nominate any of your neighbours (or yourself) please contact any member of staff from your Area Team. Judging will take place in July. There are two main prizes one for North and one for East Ayrshire and 2nd and 3rd prizes in both areas. Vouchers for £100, £50 and £25 will go to the prize winners. The competition is open to all tenants, so please get involved and get your areas best gardens the recognition they deserve.



Home Improvements

Please be aware, if tenants wish to carry out any alterations or improvements including in the garden such as fencing, decking etc they require to ask for permission before carrying out any work. Application forms are available on request. If work is carried out and the Association has the right to request the removal of the alteration or you may be re-charged if the Association need to carry out the work.



Parked Cars

All vehicles parked on Association land must be of a roadworthy condition including taxed. Any other vehicle should not be parked on Association land without permission being requested from the Association.



New Build Development Dalshalloch Road, Auchinleck

The Association's Development Services department is responsible for the planning, design and delivery of new homes. Our development programme over the next 5 years will deliver around 1000 new units and will provide much needed affordable rented accommodation in North, East and South Ayrshire, as well as delivering new properties across the Dumfries and Galloway region.

We have recently completed 23 New House Builds at Auchinleck in February 2019.

Elena Whitham, Depute Leader and Cabinet Member with responsibility for Housing and Communities at East Ayrshire Council, carried out the formal opening ceremony at Cunninghame Housing Association's new build project at Dalshalloch Court Auchinleck.



Elena Whitham, Depute Leader & Cabinet Member EAC, Gary Climson, Managing Director McTaggart Construction, Frank Sweeney, CHA Group Chief Executive Officer, Janet Strang, Chairperson of CHA

Office Closures

Please note that the Association's offices will be closed **Friday 12th July 2019** and **Monday 15th July 2019** for Glasgow Fair and will reopen **Tuesday 16th July 2019** at 9am.



Emergency Contact Numbers

General Trades Turner Property Services
(Including Joinery, Electrical and
Plumbing Repairs)
0333 320 2322

Gas Central Heating: O'Neil Gas Services
01292 619799



CHA Information

Frank Sweeney Centre for Enterprise



The Frank Sweeney Centre for Enterprise is a facility located in Glasgow Street, Ardrossan which aims to serve the business needs of North Ayrshire.

Developed and managed by Cunninghame Housing Association and named after the Chief Executive, the Centre contains quality offices and training rooms, providing the ideal environment for new and established businesses and social enterprises. The facility is now 100% let.

Tenant Directory

A range of social and public sector enterprises are currently located in the Centre:

- North Ayrshire Council Employability Hub
- Lennox Partnership
- Citrus Energy
- Penumbra
- Skills Development Scotland
- 3TFM
- Ardrossan Development Trust

If you require assistance from any of the above businesses located within the Frank Sweeney Centre for Enterprise please contact the main reception on 01294 608162



Making Our Communities a Better Place Fund

Every year the Association allocates funding to the 'Making Our Communities a Better Place Fund' and local groups or individuals can submit applications for funding

Various initiatives receive funding through the Making Our Communities a Better Place Fund throughout the year until the allocated funding is exhausted. From the start of April this year funding has been awarded to the 2nd Kilwinning Boys Brigade, Ko-Nekt and the North Ayrshire Foodbank.



Last August Saltcoats Karate athlete Aria Pascual was awarded a cheque for £1,000 from the Making Our Communities a Better Place Fund to support her in her ambition to qualify for the 2020 Olympics.

In May 2019 Aria competed in the Scottish International Open Championships and achieved the amazing result of winning Gold in the U21 Female Kata and winning Gold in Senior Female Kata.

If you are a local group/individual and you are interested in submitting an application for funding please contact CHA on 01294 606043.



Why not become a £1 Share Member of the Association?

Membership Eligibility/Criteria

- You can apply for membership of the Association from the age of 16.
- The following shall be eligible to become members:-
 - Tenants of the Association.
 - Service Users of the Association.
 - Other persons who support objects of the Association.
 - Organisations sympathetic to the objects of the Association.
- No member can hold more than one share in the Association.
- Shares cannot be held jointly.
- There is no interest, dividend or bonus payable on shares.
- Under certain criteria £1 shares can be transferred.

£1 share membership of the Association will entitle you:-

- To stand for election to the Board of Management which is the Association's governing body.
- To receive Share membership newsletters at least twice per year.
- To receive a copy of the Association's Annual Accounts and Annual Report
- To receive an invitation to attend and participate in the Annual General Meeting of the Association.

How to Apply for Share Membership:

Applicants must submit a completed and signed application form and the sum £1 to the Association's registered office at Quayside Offices, Marina Quay, Dock Road, Ardrossan, KA22 8DA

The applicant will complete the membership application form providing his/her name, address, gender, ethnic origin, age group and type of employment (if applicable) and interests together with a statement as to why they wish to become a Member. The personal information will be used for ascertaining the level and types of skill that is within the Share Membership,

confirming residency and will be used for monitoring purposes only.

Our Board of Management will, upon receipt of the fully completed application form, consider the application at their first available meeting. In this respect it is important that the applicant fully completes the form. We will also acknowledge receipt of your application within 5 working days upon receipt of same.

The Association's Chief Executive Office is responsible for the administration of all share membership applications, and following confirmation of residency details, will submit the application to the management committee. Thereafter, the following will apply:-

- The minutes of the meeting will record the Board's approval/disapproval of the application.
- If approved, within 7 working days of the meeting the share application will be recorded in the Association's Membership Register.
- A £1 Share Certificate will be issued in the name of the new member.
- The certificate will be sent to the member, as part of our new Share Member Welcome & Information Pack

The Board of Management has absolute discretion in deciding on £1 Share Membership Applications and the following constitute grounds for refusal of an application:-

- Where membership would be contrary to the Association's Rules or policies.
- Where a conflict of interest may exist which, even allowing for the disclosure of such an interest, may adversely affect the work of the Association.
- Where the Board of Management considers that accepting the application would not be in the best interests of the Association.

If you are interested in becoming a Share Member please contact the Association on 01294 606005 or e-mail enquiries@chaltd.org for an application form.

