

More than just a landlord

Board of Management Minutes

Date of Meeting: 2nd July 2020

Please note that these minutes have been edited to remove any information which is confidential/commercially sensitive or of a personal nature.



Present	In Attendance
Janet Strang (Chair)	Frank Sweeney, Group Chief Executive
Lesley Keenan	Fettes McDonald, Financial Consultant
Willie Gibson	Allison McColl, Executive Director of Finance & Corporate Services
June Fenelon	Elaine Nimmo, Minute Secretary
John Kelly	Kirsteen Wyllie, Administrative Assistant
Brenda Johnstone	
Brian McCabe	
Elizabeth Shedden	
John Nisbet	
Liam Loudon	
Margaret Davison	

PRIC	RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
1.	Apologies	
	Apologies were received from Drew Hall, Cllr Reid and Cllr Miller.	
2.	Chairperson's Remarks	
	 The Chair asked all Members to mute their microphones unless they wish to speak and to say their name prior to speaking. The Chair asked all Members to ensure that their mobile phones are 	
	switched off. 3 As there were confidential items on the Agenda the Chair read out the following confidentiality statement:	e
	In compliance with the Regulatory Code of Governance and Board Members' Cod of Conduct all items detailed in this notice as being confidential and associate papers are strictly confidential and should not be discussed with any external part either prior to or after said meeting by any Member of the Board of Management.	d
	In terms of good governance all members should note that when the director/officers are giving or presenting their report that there will be no interruptions to allow them to finish their reports. Questions can be asked after the presentation.	0
	4 Advise that item 22 of the agenda be taken first by the Financial Consultan to allow him to leave for another meeting.	t
	The Executive Director of Finance & Corporate Services advised the Board that CHA had received confirmation that they are fully compliant agains cyber-attacks. The network is 100% fully secure. CHA has become one of the first Housing Associations in Scotland to achieve the accreditation which has taken 9 months to achieve with 100% funding secured via the SCVO This demonstrates compliance with good governance and security within CHA's group of companies. The Board commended the staff for all their hard work.	t f n
3.	Declaration of Interest None.	



4.	RITY RED - SECTION 1 - STANDING ORDER I		AINUE II EIVIO	ACTIO
	Requirement of the Writing (Scotland) Act 2 None.	1995		
22.	Scottish Housing Regulator Loan Return The Financial Consultant referred members which provided Members with details of the end and sought members approval for the the Scottish Housing Regulator. The Finanthe loan balances as at March 2020 were were no concerns regarding any aspect Association and approval is now requested prescribed timetable.	e Association's loan e annual loan return cial Consultant info £81.6m. It was he of the loan port to submit the retu	n portfolio at the year in to be submitted to ormed members that ighlighted that there folio return for the irn to SHR within the	
•	The Chair asked members if there were any questions. No questions were asked. The Board approved for the loan portfolio return to be sent to the Scottish Housing Regulator.			
5.	Adoption of Minutes and Business Arising f			
	Meeting Board of Management Meeting 14 th May 2020	Proposed Brenda Johnstone	Seconded John Nisbet	
	Matters Arising: None.	Johnstone		
	Meeting	Proposed	Seconded	
	Special Board of Management Meeting 21st May 2020	John Nisbet	Liam Loudon	
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	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Meeting Special Board of Management Meeting 18th June 2020	Proposed John Kelly	Seconded June Fenelon	
	Meeting Special Board of Management Meeting	•		
	Meeting Special Board of Management Meeting 18 th June 2020 Matters Arising: None. Meeting	•		
	Meeting Special Board of Management Meeting 18th June 2020 Matters Arising: None.	John Kelly	June Fenelon	
	Meeting Special Board of Management Meeting 18th June 2020 Matters Arising: None. Meeting Skills & Succession Sub Committee Confidential – 18th June 2020	John Kelly Proposed	June Fenelon Seconded	



PRIOR	ITY RED - SECTION 1 - STANDING ORDER I	TEM AND GOVERNA	ANCE ITEMS	ACTION
5.	Meeting	Proposed	Seconded	
	Development Services Sub Committee	Brenda	John Nisbet	
	Confidential – 7 th May 2020	Johnstone	301111110000	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Development Services Sub Committee Confidential - 11th June 2020	June Fenelon	Brian McCabe	
	Matters Arising: None.			
6.	Risk Management Monitoring/Review (CO (Confidential Report is commercially se because disclosure would harm commercially the Group Chief Executive advised there we their last meeting. The Board Noted.	ensitive therefore ial interests.)		
7.	Scheme of Delegation The Board discussed item 15 Scheme of Dagenda.	_		
	The Group Chief Executive Officer referre report which detailed the changes, highlight		previously circulated	
	CE0021 - Scheme of Delegation Framework Document 1 The Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.			
	The Board of Management approved the p	olicy for ratification		
	CE0021A – Board of Management Schem The Group Chief Executive Officer presente and asked if there were any questions. No	ed documents 1 and	d 2 for consideration	
	The Board of Management approved the p	olicy for ratification		
	CE0021B – The Sub Committee Delegated The Group Chief Executive Officer advised review by the relevant Sub Committee Management in by December 2020.	that this documen	t will be subject of a	EMT
8.	Notifiable Events There are no notifiable events to date how the agenda.	rever this will remain	n a standard item on	



RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
Secretary's Report No report.	
Subsidiary Company Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report and confirmed that there had been no change since the last meeting. CFRC remains closed and Citrus staff continue to work from home.	
The Board noted.	
EVH Report to Board Members The Group Chief Executive advised members that no monthly report has been received from the EVH to date.	
It was noted that the Skills & Succession Planning Group are holding a special meeting immediately after today's board meeting to discuss the proposed deferred pay award letter from EVH to Unite the Union. An update will be provided to the Board in due course.	CEO
Health & Safety The Group Chief Executive Officer advised the Board that there is a lot of work being carried out in preparation for staff returning to work. Protective cough/sneeze screens have been installed at workstations, PPE has been ordered and signage is being put in place.	
The Group Chief Executive Officer advised he will advise the Board once a date has been set for the next Health & Safety Committee meeting.	CEO
The Board noted.	
Policies for Ratification The Group Chief Executive advised the Board the undernoted policies were reviewed, and proposed changes are highlighted in red.	
Risk Management Strategy Policy – CE0031 The Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.	
The Board of Management approved the policy for ratification.	
Risk Management Framework – CE0031A The Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.	
	Subsidiary Company Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report and confirmed that there had been no change since the last meeting. CFRC remains closed and Citrus staff continue to work from home. The Board noted. EVH Report to Board Members The Group Chief Executive advised members that no monthly report has been received from the EVH to date. It was noted that the Skills & Succession Planning Group are holding a special meeting immediately after today's board meeting to discuss the proposed deferred pay award letter from EVH to Unite the Union. An update will be provided to the Board in due course. Health & Safety The Group Chief Executive Officer advised the Board that there is a lot of work being carried out in preparation for staff returning to work. Protective cough/sneeze screens have been installed at workstations, PPE has been ordered and signage is being put in place. The Group Chief Executive Officer advised he will advise the Board once a date has been set for the next Health & Safety Committee meeting. The Board noted. Policies for Ratification The Group Chief Executive advised the Board the undernoted policies were reviewed, and proposed changes are highlighted in red. Risk Management Strategy Policy - CE0031 The Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy. The Board of Management approved the policy for ratification. Risk Management Framework - CE0031A The Chief Executive presented the policy for consideration and asked if there were



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13.	The Board advised that the changes made within the policies were clear and agreed that they would also benefit from receiving a refresher training session 'Risk'. It was agreed a date would be arranged for a session via MS Teams and calendar invites will be issued. The Board of Management approved the policy for ratification.	CEO
	Margaret Davison joined the meeting.	
14.	Development Programme Overview (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive highlighted that it was inevitable, due to the current pandemic that future development costs would increase and confirmed the Executive Director of Development is keeping the Chair of the Development sub committee informed. The Board noted.	

PRIOF	RITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
15.	Scheme of Delegation Review This item was discussed under Item 7 of the agenda.	
17.	Self-Assurance Update The Group Chief Executive referred members to the previously circulated report and advised Mulholland Associates are currently reviewing the information provided as part of 2019's self-assurance action plan. Their report is expected late July/August and a full presentation will be provided to the Board prior to the Annual Assurance Statement being submitted to the Scottish Housing Regulator. The Board commended the staff for the hard work involved in working through the self-assurance action plan. The Board noted the content of the report.	
18.	CHA Quarterly Management Accounts Convenant Review & Training Notes (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report which was an action identified from the recent Mulholland Housing Consultancy assurance statement review. The Board discussed the reviewed covenant report presented and welcomed the following changes:	



PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
18.	 The report will be a separate agenda item on the Finance & Corporate Services Sub Committee from October 2020. The covenant explanations have been enhanced to make it clearer for the reader. 	Ex Dir F&CS
	 The report will provide a short summary which highlights variances, non-compliances and how they are being dealt with. Covenant training notes will be included in the Board of Management 	Ex Dir F&CS CEO
	induction process for new members.	
	The Board noted the content.	
19.	Board Collective & Individual Appraisal Reviews The Group Chief Executive referred members to the previously circulated report regards carrying out its appraisals in compliance with the SHR Governance & Financial Standards.	
	The 'Individual' Board Appraisal Form The Group Chief Executive presented the reviewed form and it was agreed to offer members the option to have their appraisal carried out via MS Teams or in the Board room complying with current social distancing rules.	
	Chairs 360 Review The Group Chief Executive confirmed this form is completed anonymously by Board members. The Chairs 360 review will be carried out by the Vice Chair and Group Chief Executive with the option of using MS Teams or in the Board room complying with current social distancing rules.	
	Yearly Qualities & Skills Analysis Self-Certification It was noted that every Board member is required to complete a 'Yearly Qualities & Skills Analysis Self-Certification' form to ensure that the Associations Board of Management are aware as to the 'collective' skills that are available to demonstrate the experience within the Board.	
	Objectivity and Independent Challenge Self-Certification As part of the review process once a member has reached 9 years continuous service, they are required to complete an 'Objectivity and Independent Challenge Self-Certification' as per the SHR Governance and Financial Standards.	
	After discussion the Board agreed the reviewed appraisal forms for issue and noted that a copy of this report and the enclosures will be forwarded to Mulholland Associates as part of the ongoing "action plan" to ensure full compliance with the Scottish Housing Regulators self-assurance against their Governance and Financial Standards.	CEO



PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
20.	Annual General Meeting 2020 – verbal update The Group Chief Executive advised that a date requires to be set for the Annual General Meeting 2020. After discussion it was agreed to hold the AGM on Thursday 10 th September 2020.	CEO
	The Board also agreed to use the same format as last year and elect the Chairs of the Sub Committees at the first Board meeting immediately after the AGM.	
	Board approved.	
21.	 CHA Rulebook The Group Chief Executive referred members to the previously circulated report which states that the current borrowing powers in the Associations rulebook are as follows: 18.1 The Association can borrow money if the total borrowing at any one time is not more than £200 million. After discussion it was agreed to accept the advice provide by Harper Macleod to increase the current borrowing powers to £300 million to provide flexibility and 	
	future reassurance to the Association. Rule 18.1 will be amended as follows: 18.1 The Association can borrow money as long as the total borrowing at any one time is not more than £300 million. The Board of Management approved the amendment to rule 18.1 as presented.	CEO
23.	Corporate Strategy & Business Plan 2020/21 to 2024/25 The Group Chief Executive advised members that the Corporate Strategy & Business Plan for 2020/21 to 2024/25 was sent to the Scottish Housing Regulator on 29 th June 2020 in line with the Associations engagement plan. Board Noted.	
	All staff left the meeting to allow the Board to discuss item 16.	
16.	CEO and Executive Director's 360° Appraisal (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Chair referred members to the previously circulated report with regards to the Executive Management Team appraisals carried out by Remarkable. The Board noted the content of the report.	

Minutes of Board of Management Meeting Held on Thursday 2nd July 2020 at 2.00 pm via Microsoft Teams

PRIORITY ORANGE - SECTION 3 - ITEMS TO BE TAKEN, TIME PERMITTING



ACTION

	None	
PRIOF	RITY GREEN - SECTION 4 - ITEMS FOR INFORMATION ONLY	ACTION
24.	Media Marketing & Publications The Board noted the above report.	
25.	Complaints Monitoring Report The Board noted the above report.	

The Meeting closed at 2.50 pm.

	Signature	Date
Approved to Proceed to Chairperson for Sign-Off:		
Approved for Circulation By:		
Proposed By:		
Seconded by:		