

More than just a landlord

# **Board of Management Minutes**

## Date of Meeting: 18th June 2020

Please note that these minutes have been edited to remove any information relating to personal/confidential/commercially sensitive or of a personal nature.



Present	In Attendance
Janet Strang (Chair)	Frank Sweeney, Group Chief Executive
June Fenelon	Fettes McDonald, Financial Consultant
John Nisbet	Steven Good, Executive Director of Housing & Property Services
Drew Hall	Elaine Nimmo, Minute Secretary
Lesley Keenan	Kirsteen Wyllie, Administrative Assistant
Elizabeth Shedden	
Brian McCabe	
Liam Loudon	
Brenda Johnstone	
John Kelly	
Margaret Davison	

PRIORITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS			ACTION
1.	Apologies		
	Apolog	gies were received from Willie Gibson, Cllr Reid and Cllr Miller.	
2.	Chairperson's Remarks		
	2	The Chair asked all Members to mute their microphones unless they wish to speak and to say their name prior to speaking.  The Chair asked all Members to ensure that their mobile phones are switched off.	
	3	As there were confidential items on the Agenda the Chair read out the following confidentiality statement:	
	In compliance with the Regulatory Code of Governance and Board Members' Code of Conduct all items detailed in this notice as being confidential and associated papers are strictly confidential and should not be discussed with any external party either prior to or after said meeting by any Member of the Board of Management.		
	In terms of good governance all members should note that when the director/officers are giving or presenting their report that there will be no interruptions to allow them to finish their reports. Questions can be asked after the presentation.		
	4	The Chair advised members there is a Skills and Succession meeting directly after the Board meeting therefore John Kelly and Lesley Keenan will need to stay online when the board meeting is finished.	
	5	Advise that items 8 and 9 of the agenda will be taken first by the Financial Consultant to allow him to leave for another meeting.	
	6	Advise that item 11 will be taken after 8 and 9 to allow the Executive Director of Housing & Property Services to leave for another meeting.	



PRIORITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS		
3.	Declaration of Interest  A Board member declared an interest with regard to Item 5 on the agenda. The declaration of interest was noted, and they will take no part in the discussion.  A Board member declared an interest regarding Item 6 Model Rules. The declaration of interest was noted, and they will take no part in the discussion with	
4.	regard to point 27.1 of the rules.  Requirement of the Writing (Scotland) Act 1995  None.	
5.	Secretary's Report – Share Membership Application The Group Chief Executive presented the previously circulated report.  Share Membership Application Information which comprises personal data has been withheld because disclosure would breach applicable data protection legislation. The Board of Management approved the share membership application.	

PRIORITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN		
8.	Inter Company Loan Facility (Citrus Energy/CFRC) (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	ACTION
	Information which is commercially sensitive has been withheld because disclosure would harm commercial interests.	
	The Financial Consultant Group Chief Executive referred members to the previously circulated report.	
	The Board of Management agreed the recommendations as detailed in the report.	
	The Board of Management agreed the recommendation to use an exchange of letters to proceed.	
9.	£15m Loan Facility – RBS (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Financial Consultant Group Chief Executive referred members to the previously circulated report.	
	Information which is commercially sensitive has been withheld because disclosure would harm commercial interests.	



PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
11.	Business Continuity (Disaster Recovery) Policy The Executive Director of Housing & Property Services referred members to the previously circulated policy.  The Executive Directors of Housing and Property Services and Finance and Corporate Services are currently working through the detailed procedures in the Business Continuity Plan. Clearly the current coronavirus pandemic will have an impact on our overall plan and despite the problems that this has given us it has proven to be an important "live test" and our Plan will contain details of mitigating actions to minimise the impacts of such a pandemic. Once the plan is complete it will be submitted to the Board of Management for approval. The timeline for completion of the plan will be dictated by the "Return to Work" following the COVID-19 pandemic, approximately 6 weeks.  The Board of Management noted the content of the report and approved the Disaster Recovery and Business Continuity Policy.  Proposed: Brenda Johnstone Seconded: John Kelly	Ex Dir H&PS
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6.	SFHA Model Rules / CHA Rule Changes The Group Chief Executive referred members to the previously circulated report. The Board noted there are no significant amendments to the rules and discussed the amendments as highlighted in the document.	
	The Board of Management agreed that rules 18.8 to 18.11 are retained within the CHA Rulebook.	CEO
	The Board of Management agreed that rule 37.5 requiring new members to take an induction is retained.	CEO
	The Board of Management agreed to retain the existing rule 27.1 and rejected the amendment "The Chairperson shall not be entitled to act as a representative for any other Member."	CEO
	The Board of Management agreed to amend the rules to include the ongoing provision to hold virtual Annual General Meetings.	CEO
7.	Annual General Meeting SFHA Guidance The Group Chief Executive referred members to the previously circulated Practical Governance Advice published by the SFHA. The Association is aiming to hold its Annual General Meeting no later than 30 <sup>th</sup> September 2020. The date will be discussed and agreed at the next Board meeting on 2 <sup>nd</sup> July 2020.	CEO



Risk Register Review (CO (Confidential Report is	•		
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because disclosure would	d harm commercial interests.)		
The Organic Object Free (1)			
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scores calculated and wi	nat controls are in place to mitigate the risk.		
The Board acknowledge	d the proposed new risk S76 Failure of COVI	D-19 glass	
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After discussion the Box	ard of Management agreed the reviewed and	proposed	_
incorporated into the Co	rporate Strategy & Business Plan prior to being	submitted	
to the Scottish Housing F	Regulator by 30 <sup>th</sup> June 2020.		
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information as detailed i	n the report.		
The Group Chief Executiv	ve advised the Board that CHA has been identi	fied by The	
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Board noted the content	of the report.		
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RITY GREEN - SECTION 4 -	. ITEMS FOR INFORMATION ONLY		ACTION
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Meeting then closed at 3.15	5 pm.		
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	Signature	Date	
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ved to Proceed to person for Sign-Off:			
	The Group Chief Execution The Board of Managem presentation on the Clascores calculated and will the Board acknowledge screens. The Group Chie into the offices however etc which are being rection.  After discussion the Board rection incorporated into the Coato the Scottish Housing Formula and advised the SFHA available on their web information as detailed in The Group Chief Execution Investors in People Awar Platinum organisations submitted in August 2022  Board noted the content RITY ORANGE – SECTION 3 None.	The Group Chief Executive referred members to the previously circula The Board of Management reviewed the risk register and were give presentation on the Clearview System demonstrating how risks are scores calculated and what controls are in place to mitigate the risk.  The Board acknowledged the proposed new risk S76 Failure of COVI screens. The Group Chief Executive advised the new screens have beeinto the offices however there are some teething issues with regard to etc which are being rectified.  After discussion the Board of Management agreed the reviewed and new risks in the register as presented. The reviewed risk regist incorporated into the Corporate Strategy & Business Plan prior to being to the Scottish Housing Regulator by 30th June 2020.  Business Return to Work The Group Chief Executive referred members to the previously circula and advised the SFHA have published a Guide to Restarting Service available on their website. The Board noted the phased return information as detailed in the report.  The Group Chief Executive advised the Board that CHA has been identifunvestors in People Awards 2020 - Employer of the Year as one of the Platinum organisations in Britain this year. A supporting statement/ submitted in August 2020 by staff in an attempt to reach no1 spot.  Board noted the content of the report.  RITY ORANGE - SECTION 3 - ITEMS TO BE TAKEN, TIME PERMITTING None.  RITY GREEN - SECTION 4 - ITEMS FOR INFORMATION ONLY None.	The Group Chief Executive referred members to the previously circulated report. The Board of Management reviewed the risk register and were given a short presentation on the Clearview System demonstrating how risks are recorded, scores calculated and what controls are in place to mitigate the risk.  The Board acknowledged the proposed new risk S76 Failure of COVID-19 glass screens. The Group Chief Executive advised the new screens have been installed into the offices however there are some teething issues with regard to reflections etc which are being rectified.  After discussion the Board of Management agreed the reviewed and proposed new risks in the register as presented. The reviewed risk register will be incorporated into the Corporate Strategy & Business Plan prior to being submitted to the Scottish Housing Regulator by 30th June 2020.  Business Return to Work The Group Chief Executive referred members to the previously circulated report and advised the SFHA have published a Guide to Restarting Services which is available on their website. The Board noted the phased return to work information as detailed in the report.  The Group Chief Executive advised the Board that CHA has been identified by The Investors in People Awards 2020 - Employer of the Year as one of the Top 20 Platinum organisations in Britain this year. A supporting statement/bid will be submitted in August 2020 by staff in an attempt to reach no1 spot.  Board noted the content of the report.  RITY ORANGE - SECTION 4 - ITEMS TO BE TAKEN, TIME PERMITTING None.  RITY GREEN - SECTION 4 - ITEMS FOR INFORMATION ONLY None.



Proposed By:	
Seconded by:	