

More than just a landlord

Board of Management Minutes

Date of Meeting: 4th February 2021

Please note that these minutes have been edited to remove any information relating to personal/confidential/commercially sensitive or of a personal nature.





Present	In Attendance
John Kelly (Chair)	Frank Sweeney, Group Chief Executive
Lesley Keenan	Elaine Nimmo, Minute Secretary
June Fenelon	Kirsteen Wyllie, Administrative Assistant
Janet Strang	
Brenda Johnstone	
Brian McCabe	
Elizabeth Shedden	
John Nisbet	
Councillor Jimmy Miller	
Drew Hall	
Willie Gibson	
Councillor McMahon	
Margaret Davison	
Liam Loudon	

PRIORITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS					
1.	Apologies				
	No apologies were received.				
2.	Chairperson's Remarks				
	 The Chair asked all Members to mute their microphones unless they wish to speak and to say their name prior to speaking. The Chair asked all Members to ensure that their mobile phones are switched off. As there were confidential items on the Agenda the Chair read out the following confidentiality statement: 				
	In compliance with the Regulatory Code of Governance and Board Members' Code of Conduct all items detailed in this notice as being confidential and associated papers are strictly confidential and should not be discussed with any external party either prior to or after said meeting by any Member of the Board of Management.				
	In terms of good governance all members should note that when the director/officers are giving or presenting their report that there will be no interruptions to allow them to finish their reports. Questions can be asked after the presentation.				
	4 The Chair advised that item 26, MOCBP – Lockerbie Primary School Outdoor Learning Area and Community Garden will be taken first on the agenda.				
26.	MOCBP – Lockerbie Primary School and Outdoor Learning Area and Community Garden (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)				



1 1 1 1 1 1	RITY RED – SECTION 1 – STANDING ORDER I	TEM AND GOVERNA	ANCE ITEMS	ACTION
26.	The Group Chief Executive Officer referred members to the previously circulated report detailing a donation request for a proposed project in Dumfries & Galloway. At the Board meeting of 14 th May 2020 members agreed to freeze the Making Our Communities Better Places fund due to the ongoing pandemic and lockdown. However on 19 th November 2020 the Board of Management approved a donation of £5,000 to North Ayrshire Foodbank from the Making Our Communities Better Places Fund after receiving a donation request. Normally the maximum donation limit is £1,000 however given the underspend in the fund for 2020/21 the Board agreed to increase the donation amount.			
	(Confidential Report comprises of perso because disclosure would breach applicat Board members approved a donation of Learning Area and Community Garden Making Our Communities Better Places Fu	ble data protection f of £10,000 to hel at Lockerbie Prima Ind.	<i>legislation.)</i> p fund the Outdoor ary School from the	
	The Group Chief Executive advised that the received before the end of the financial year March 2021 Board meeting. Board memberships will not carry over to 2021/22.	ear these will be co	onsidered at the 25 th	
3.	Declaration of Interest The Group Chief Executive Frank Sweeney declared an interest with regard to item 11, EVH Report to Board Members which was duly noted and will be recorded in the Association's register.			CEO
4.	Requirement of the Writing (Scotland) Act 1995 None.			
5.	Adoption of Minutes and Business Arising		I	
	Meeting	Proposed	Seconded	
	Board of Management Meeting 19 th November 2020	Brenda Johnstone	Janet Strang	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Special Board of Management Meeting 21st January 2021	Drew Hall	June Fenelon	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Audit Sub Committee 9 th December 2020	Janet Strang	John Nisbet	
	Matters Arising: None.			



PRIO	RITY RED - SECTION 1 - STANDING ORDER	ITEM AND GOVERN	ANCE ITEMS	ACTION
5.	Meeting	Proposed	Seconded	
	Finance & Corporate Services Sub Committee 9th December 2020	Brian McCabe	Drew Hall	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Development Services Sub Committee	June Fenelon	Janet Strang	
	(Confidential) 12 th November 2020	June reneion	Janet Strang	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Development Services Sub Committee (Confidential) 10 th December 2020	June Fenelon	Brian McCabe	
	Matters Arising: Board members enquire the large windows that are planned at Gl Executive advised that the Executive Dire update at the next Development Sub C February 2021.	lebe Street, Saltcoa ector of Developme	nts. The Group Chief ant would provide an	Ex Dir Dev
6.	Risk Management Monitoring / Review (Co (Confidential Report is commercially s because disclosure would harm commerce The Group Chief Executive advised staff Register which will be available to view at scheduled for 25 th March 2021.	<i>ensitive therefore</i> <i>ial interests.)</i> f are reviewing an	d updating the Risk	CEO & Ex Dir F&CS
	The Board noted.			
7.	Scheme of Delegation The Group Chief Executive advised this Polices of Ratification.	item will be discu	ssed under item 13	
	The Board noted.			
8.	Notifiable Events (Confidential Report is commercially s because disclosure would harm commerce The Group CEO advised members that the	ial interests.)		
	The Board of Management enquired if the incident at Hallmeadow, Annan. The Grou the contractor Ashleigh Construction ha including the Health & Safety Executive responsible for the site until the houses for allocation, therefore there is no require SHR.	up Chief Executive C as contacted all th regarding the inc have been complet	Officer confirmed that ne necessary bodies ident. CHA are not ted and handed over	



	RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
8.	The Board noted.	ACTION
0.		
9.	Secretary's Report The Secretary reported the following:	
	Tenant Participation Advisory Service (TPAS) Janet Strang, was nominated as the Association's candidate to stand for the TPAS Scotland Board of Management and was elected the recent AGM on 28 th January 2021.	
	Newsletters and Annual Reports The winter edition of the share members newsletter was issued to all share members in December providing an update to what's been happening over the last 6 months at CHA.	
	The Annual Report 2019-2020 has been prepared and is now available to view online on the Associations website. All tenants were sent a notification in the recently issued tenants newsletter advising if they wish to receive a hard copy then they can request one which would then be posted out to them.	
	The Board noted the content of the report.	
10.	Subsidiary Company Report (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive informed members that this item would be covered at item 19 on the agenda.	
	The Board noted.	
11.	EVH Report to Board Members The Group Chief Executive, Frank Sweeney declared an interest with regard to this item. The Board of Management noted and agreed that he did not have to leave the meeting.	
	The Group Chief Executive referred members to the previously circulated report detailing the wages ballot received from EVH.	
	EVH are recommending the following 2-year deal which would result in the awards being made as below:	
	April 2021 An increase of 0.8% on all salary points. This will also be applied to all allowances, bar the Long Service/Retiral Award; and, the standard HMRC fixed profit mileage allowance.	
	April 2022	



PRIOR	ITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
11.	An increase of October 2021 CPI plus 0.1% on all salary points. This will also be applied to all allowances, bar the Long Service/Retiral Award; and, the standard HMRC fixed profit mileage allowance.	
	*Minimum award of 1.00%, and ceiling of 2.50%	
	The Group Chief Executive confirmed that Unite the Union is also recommending this deal to its membership.	
	After discussion the Board of Management approved the recommendation as presented. The Group Chief Executive advised members that the ballot paper would be completed and returned to EVH no later than 5:00 PM on Sunday 28 February 2021.	CEO
12.	Health & Safety The Group Chief Executive advised that the Health & Safety Manager continues to be busy working on processes and procedures surrounding COVID-19 to ensure everyone's health and safety whilst carrying out their work duties, as well as carrying out day to day health and safety requirements out with COVID-19.	
	Former Assistant Manager at Victoria House has been appointed as Deputy Health & Safety Manager to assist the Health & Safety Manager with his ever increasing workload given the current pandemic and his Clerk of Works role in Dumfries & Galloway 2 days per week.	
	Given the Scottish Government restrictions, only skeleton staff are working within Head Office to carry out duties that cannot be done from home, for example, incoming /outgoing mail.	
	The Board noted.	
13.	Policies for Ratification The Group Chief Executive advised the Board the undernoted policies have been reviewed, with proposed changes highlighted in red. Where appropriate, review dates have been extended to reduce the workload and number of policies being reviewed at the one time.	
	Scheme of Delegation (Finance & Corporate Services Sub Committee Review) – CE0021B	
	The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.	
	Proposed: John Nisbet Seconded: Lesley Keenan	



PRIOR	ITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
13.	Scheme of Delegation (Housing & Property Services Sub Committee Review) –	//011011
	CE0021B	
	The Group Chief Executive presented the policy for consideration and asked if	
	there were any questions. No questions were received on the policy.	
	Proposed: Brenda Johnstone Seconded: Brian McCabe	
	Arrears Policy – PSH006	
	The Group Chief Executive presented the policy for consideration and asked if	
	there were any questions. No questions were received on the policy.	
	Proposed: John Nisbet Seconded: Liam Loudon	
	Health & Safety Policy – PST030 Electrical Safety in Association Owned	
	Properties	
	The Group Chief Executive presented the policy for consideration and asked if	
	there were any questions. No questions were received on the policy.	
	Proposed: Janet Strang Seconded: June Fenelon	
	Health & Safety Policy – CE0002 Gas Safety (Installation & Use) Regulations	
	1998	
	The Group Chief Executive presented the policy for consideration and asked if	
	there were any questions. No questions were received on the policy.	
	Proposed: Elizabeth Shedden Seconded: June Fenelon	
	Lodgers Policy – PSH018	
	The Group Chief Executive presented the policy for consideration and asked if	
	there were any questions. No questions were received on the policy.	
	Proposed: Elizabeth Shedden Seconded: Brenda Johnstone	
	Neighbour Disputes and Anti-Social Behaviour Policy – PSH009	
	The Group Chief Executive presented the policy for consideration and asked if	
	there were any questions. No questions were received on the policy.	
	Proposed: Drew Hall Seconded: June Fenelon	
	Reactive Maintenance Policy – PST001	
	The Group Chief Executive presented the policy for consideration and asked if	<u> </u>
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	RITY RED - SECTION 1				ACTION
13.	there were any ques	stions. No questions	were received of	on the policy.	
	Proposed:	Janet Strang	Seconded:	Lesley Keenan	
	Rechargeable Repa	nirs – PSTOO2			
	The Group Chief Ex there were any ques	•		consideration and asked if on the policy.	
	Proposed:	Brian McCabe	Seconded:	Liam Loudon	
	Tenancy Related Pe	ermissions Policy – F	PSH019		
	The Group Chief Exe the following change	•	ne policy for cor	nsideration and highlighted	
	aerial during construstion satellite dishes will	uction and also whe not be given and ir date of entry. Th	re possible acce this will be mae nis is due to p	rrangements made for an ess to cable. Permission for de clear to all prospective problems experienced with d cabling/dishes."	
		lvice given is to requ		pective tenants required a lated in the garden area as	
	Proposed:	Willie Gibson	Seconded:	Brenda Johnstone	
	Voids Policy – PSJO	01			
	The Group Chief Ex there were any ques	-		consideration and asked if on the policy.	
	Proposed:	June Fenelon	Seconded:	Drew Hall	
	Rent Policy – PSHO	04			
	The Group Chief Ex there were any ques	•		consideration and asked if on the policy.	
	Proposed:	Elizabeth Shedder	n Seconded:	Brenda Johnstone	
14.	because disclosure	rt is commercially would harm comme	sensitive ther ercial interests.)		
				the ongoing development the Executive Director of	



PRIOR	ITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
14.	Development had provided.	
	The Board noted.	

PRIOR	ITY RED – SECTION 2 – IMPORTANT ITEMS MUST BE TAKEN	ACTION
15.	 Self-Assurance Action Plan Update (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report detailing an update on the Action Plan to February 2021. The Group Chief Executive advised members that the Annual Assurance Statement was submitted to the Scottish Housing Regulator on 20th November 2020 as authorised at the Board of Management meeting on 19th November 2020. The Group Chief Executive informed members that due to COVID-19 there has been a delay in progressing with work within the plan however Board members were pleased with the work completed in light of the pandemic and restrictions. 	
	The Board noted the content of the report.	
16.	Quarterly Performance against Strategic Objectives (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)The Group Chief Executive referred members to the previously circulated report detailing the progress being made in the second quarter. The actions have been updated where appropriate and continue to be ongoing.The Group Chief Executive asked members if there were any questions. No questions were asked.The Board noted the content of the report.	
17.	 Board of Management Quarterly Performance against Workplan/Targets (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated quarterly progress report. The Group Chief Executive referred to Board members training and how this will be carried out. The options available are: Via Microsoft Teams The Frank Sweeney Centre for Enterprise, 2 rooms made into 1 large room (this is on the condition the Scottish Governments 'Stay at Home' Order is lifted) 	



	ITY RED – SECTION 2 – IMPORTANT ITEMS MUST BE TAKEN	
		ACTION
17.	A combination of Microsoft Teams and some people in the meeting rooms The Group Chief Executive asked Board members to consider the entions	CEO
	The Group Chief Executive asked Board members to consider the options available and confirmed a questionnaire will be issued.	
	The Board noted the content of the report.	
18.	Citrus Change in Inter-Company Interest Rate (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive referred members to the previously circulated report.	
	The Board accepted and agreed that the interest rate of 1.75% be applied to Citrus Energy's Inter-Company Ioan applicable from 01/04/20.	
19.	Citrus Energy Proposed Redundancies (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive referred members to the previously circulated report detailing the current position surrounding proposed redundancies within Citrus Energy.	
	The Group Chief Executive advised members that the next Citrus Board of Directors meeting is scheduled for Thursday 11 th February 2021 and an update will be provided at the next Board of Management meeting.	
	The Board noted the content of the report.	
20.	Corporate Plan Yearly Review Timetable	
	The Group Chief Executive referred members to the previously circulated report detailing the Corporate Strategy & Plan Review timetable for 2021.	
	Members agreed the proposed timetable presented.	
	The Board noted and agreed with the timetable presented.	CEO
21.	Risk Management Yearly Review Timetable	
	The Group Chief Executive referred members to the previously circulated report detailing the Risk Management Review timetable for 2021.	
	Members agreed the proposed timetable presented.	
	The Board noted and agreed with the timetable presented.	CEO

Minutes of Board of Management Meeting

Held on Thursday 4th February 2020 at 2.00 pm via Microsoft Teams



PRIOF	RITY RED – SECTION 2 – IMPORTANT ITEMS MUST BE TAKEN	ACTION
22.	Reactive Maintenance Contract 2022 (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive referred members to the previously circulated report received from the Executive Director of Housing & Property Services and presented in detail.	
	The Board of Management noted the content of the report and remitted the Executive Director of Housing & Property Services and Executive Director of Finance & Corporate Services to carry out an internal feasibility study and business plan exercise and report back to the Board meeting on 1 st July 2021.	

PRIORITY GREEN – SECTION 4 – ITEMS FOR INFORMATION ONLY			
23	Quarterly Policy Review Progress Report (Oct-Dec)		
	The Board of Management noted the content of the report.		
24.	Board of Management Log of Electronic Signatures The Association used members electronic signatures for documents/reports as detailed in the Association's Financial Regulations, (CSF004) and authorised by members at the Board meeting on 19 th November 2020. The Board of Management noted the content of the report.		
25.	Media & Marketing Publications The Board of Management noted the content of the report.		

The Meeting closed at 3.15pm.

	Signature	Date
Approved to Proceed to Chairperson for Sign-Off:		24/02/2021
Approved for Circulation By:		24/02/2021
Proposed By:		25/03/2021
Seconded by:		25/03/2021