

Board of Management Minutes

Date of Meeting: 25th March 2021

Please note that these minutes have been edited to remove any information relating to personal/confidential/commercially sensitive or of a personal nature.





Present	In Attendance
John Kelly (Chair)	Frank Sweeney, Group Chief Executive
Lesley Keenan	Steven Good, Executive Director of Housing & Property Services: 2:00 –
June Fenelon	2:10pm
Janet Strang	Fettes McDonald, Financial Consultant: 2:00 - 2:30pm
Brenda Johnstone	Elaine Nimmo, Minute Secretary
Brian McCabe	Kirsteen Wyllie, Administrative Assistant
Elizabeth Shedden	
John Nisbet	
Councillor Jimmy Miller:	
2:00 – 3:00pm	
Drew Hall	
Willie Gibson	
Councillor McMahon:	
2:50 - 3:35pm	
Margaret Davison	
Liam Loudon	

PRIORITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS A			
1.	Apologies		
	No apologies were received. Councillor McMahon gave his apologies for joining the meeting later as his previous meeting ran over schedule.		
2.	Chairperson's Remarks		
	The Chair asked all Members to mute their microphones unless they wish to speak and to say their name prior to speaking.		
	2 The Chair asked all Members to ensure that their mobile phones are switched off.		
	3 As there were confidential items on the Agenda the Chair read out the following confidentiality statement:		
	In compliance with the Regulatory Code of Governance and Board Members' Code of Conduct all items detailed in this notice as being confidential and associated papers are strictly confidential and should not be discussed with any external party either prior to or after said meeting by any Member of the Board of Management.		
	In terms of good governance all members should note that when the director/officers are giving or presenting their report that there will be no interruptions to allow them to finish their reports. Questions can be asked after the presentation.		
	The Chair advised that part of item 13, Policy CE0056, Serious Complaint or Grievance against Group CEO will be taken first on the agenda by Executive Director of Housing & Property Services, immediately after the Requirement in Writing. This will allow him to then leave the meeting. Group CEO, Frank Sweeney is declaring an interest in this item and offered		



	RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
2.	to leave the meeting.	
	5 The Chair advised that item 15 – Annual Budget 2021/22 would be taken second on the agenda to allow, Fettes McDonald, Financial Consultant, to leave the meeting. The Chair then reverts back to item 5 on the agenda.	
3.	Declaration of Interest The Group Chief Executive Frank Sweeney declared an interest with regard to item 13, Policy No CE0056, item 21 CEO Renumeration for 2020/21 and item 27, Outstanding Staff Holidays which was duly noted and will be recorded in the Association's register.	CEO
4.	Requirement of the Writing (Scotland) Act 1995 None.	
13.	Policies for Ratification Serious Complaint or Grievance against Group CEO - (CEO056) The Group Chief Executive, Frank Sweeney declared an interest with regard to this item. The Board of Management noted and agreed that he did not have to leave the meeting and would take no part in any discussion. The Executive Director of Housing & Property Services referred members to the previously circulated report, specifically policy no. CEO056 - Serious Complaint of Grievance against Group CEO. The Executive Director of Housing & Property Services informed members that this was a new policy that had been created after having been discussed and agreed at the last Finance & Corporate Services Sub Committee meeting that it should be a standalone policy. The Executive Director of Housing & Property Services proceeded to go over the policy in detail highlighting the procedures that have been put in place should such an incident occur. The Executive Director asked if there were any questions. No questions were received.	
	The Board of Management approved the Serious Complaint or Grievance against Group CEO policy (CEO056).	CEO
	Proposed: Janet Strang Seconded: Willie Gibson	
	***The Executive Director of Housing & Property Services left the meeting.	
15.	Annual Budget 2021/22 (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Financial Consultant referred members to the previously circulated report on the Annual Budget and Cashflow for 2021/22.	



PRIOR	ITY RED - SECTION 1 - STANDING ORDER I	TEM AND GOVERNA	NCE ITEMS	ACTION
15.	The Financial Consultant continued to go assured that the Association remains in a and access to funds when required.			
	The Financial Consultant advised memb concerns for 21/22 there are a number of have implications for the longer term findiscussions on the new build programm advance) and grant requirements to ach basis, higher reactive maintenance cospotential reduction in gift aid sums to CHA	ongoing concerns to nancial outlook. The ne (including recovenieve viable project of increased major	that may/are likely to his includes ongoing ery of costs paid in ts on a stand-alone	
	The Financial Consultant advised membershall be completed by April 2021 with completion of the annual accounts.	a further update b	peing prepared post	
	The Board of Management agreed the fina ***The Financial Consultant left the meet	-	2022.	
5.	Adoption of Minutes and Business Arising	from same		
	Meeting	Proposed	Seconded	
	Board of Management Meeting 4 th February 2021	Brenda Johnstone	June Fenelon	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Special Board of Management Meeting 11 th February 2021	Willie Gibson	Liam Loudon	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Housing & Property Services Sub Committee (Confidential) 28th January 2021	John Nisbet	Lesley Keenan	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Housing & Property Services Sub Committee (Non-Confidential) 28 th January 2021	John Nisbet	Lesley Keenan	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Audit Sub Committee 4 th March 2021	June Fenelon	John Nisbet	
	Matters Arising: None.			



	RITY RED - SECTION 1 - STANDING ORDER I	TEM AND GOVERN	ANCE ITEMS	ACTION
5.	Meeting	Proposed	Seconded	
	Finance & Corporate Services Sub Committee 4th March 2021	Brian McCabe	Janet Strang	
	Matters Arising: None.			
	Mosting	Dropood	Sacandad	
	Meeting Development Services Sub Committee	Proposed	Seconded	
	(Confidential) 21st January 2021	Drew Hall	John Nisbet	
	Matters Arising: None.			
	Meeting	Proposed	Seconded	
	Development Services Sub Committee (Confidential) 18th February 2021	Brian McCabe	June Fenelon	
	Matters Arising: None.			
	because disclosure would harm commerci. The Group Chief Executive advised that th potential new risks have been identified. new risks are red. The annual risk review day will be schedu will be issued. The Board noted.	e risk register revie It was noted that	none of the potential	CEO
7.	Scheme of Delegation The Group Chief Executive advised that to evolve and develop, as demonstrated by Serious Complaint or Grievance against Gr The Board noted.	the most recent n	ew policy approved -	
8.	Notifiable Events The Group CEO advised members that the however as agreed at the last meeting Association would notify SHR of the communication which has been done.	g, in terms of go	ood governance, the	
	The Group CEO advised members that he from SHR for March 2021/22 which did			CEO



PRIOR	ITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
8.	will be forwarded to all members to access the engagement plan.	7.01.01.
	The Board noted.	
9.	Secretary's Report	
J.	The Secretary reported the following:	
	The Good Country Topol Country	
	Correspondence	
	All EVH Representatives and Substitutes have received their paperwork from EVH	
	with regard to the Annual General Meeting which will be held on Monday 19 th April	
	2021 via Zoom.	
	Share Membership applications received for consideration:	
	Information which comprises personal data has been withheld because	
	disclosure would breach applicable data protection legislation.	
	The Board approved the two Share Membership applications received.	CEO
	The Board approved the the Ghard membership approaches received.	020
	The Board noted the content of the report.	
10.	Subsidiary Company Report (Confidential)	
	(Confidential Report is commercially sensitive therefore has been withheld	
	because disclosure would harm commercial interests.)	
	The Group CEO referred members to the previously circulated report.	
	The Board noted.	
11.	EVH Report to Board Members	
	The Chairperson informed that as previously reported by the Secretary, the EVH	
	AGM is being held on Monday 19 th April 2021 via Zoom.	
	The Chairperson informed members that the recommended 2-year pay deal from	
	EVH, as reported, and approved at the last meeting has now been concluded and	
	accepted by all members.	
	The Board noted.	
12.	Health & Safety	
	The Group Chief Executive advised that the Health & Safety Manager, continues to	
	do a remarkable job, keeping abreast with updates from EVH and the Scottish	
	Government whilst also covering his Clerk of Works role in Dumfries & Galloway	
	two days per week.	
	The Group Chief Executive informed members that as previously reported,	
	Carolann Rennie, who has been appointed as Deputy Health & Safety Manager	
	will be starting her new role on 1st April 2021.	
	The Board noted.	

Minutes of Board of Management Meeting Held on Thursday 25th March 2021 at 2.00 pm via Microsoft Teams



PRIORITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS

ACTION

13. Policies for Ratification

The Group Chief Executive advised the Board the undernoted policies have been reviewed, with proposed changes highlighted in red. Where appropriate, review dates have been extended to reduce the workload and number of policies being reviewed at the one time.

Freedom of Information Policy - CE0052

The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.

Proposed: Lesley Keenan Seconded: Brenda Johnstone

Equalities & Diversity Policy - CE0038

The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.

Proposed: Drew Hall Seconded: Brian McCabe

Staff Recruitment Policy - CEO005

The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.

Proposed: Willie Gibson Seconded: Janet Strang

Standby and Callout Policy - CE0006

The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.

Proposed: Liam Loudon Seconded: June Fenelon

Protective Clothing, Safety Equipment & Staff Uniform Policy - CEO007

The Group Chief Executive presented the policy for consideration and asked if there were any questions. Members queried as to why the male uniform allowance was more than the female allowance. The Group Chief Executive confirmed it was due to men's uniforms being more expensive. The Group Chief Executive also highlighted that for year 2021/22, all staff uniform allowances had been reduced by 50%, given that for the last year, staff hadn't been wearing their uniforms due to working from home.

Ex Dir F&CS

Proposed: Janet Strang Seconded: Margaret Davison

Staff Training Policy - CE0009

The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.

Proposed: Drew Hall Seconded: Willie Gibson



PRIOR	PRIORITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS			
13.	Payments made by BACS and Signing of Cheques Policy – CSF001			
	The Group Chief Executive presented the policy for consideration and asked if			
	there were any questions. No questions were received on the policy.			
	Proposed: Brian McCabe Seconded: John Nisbet			
	Authorical Carlleans Dallar COFCCC			
	Authorised Car Users Policy – CSF002			
	The Group Chief Executive presented the policy for consideration and asked if there were any questions. No questions were received on the policy.			
	there were any questions. No questions were received on the policy.			
	Proposed: John Nisbet Seconded: Drew Hall			
	Tropossa. Som Mosses Scottaga. Brownan			
	Dignity at Work Policy - CE0008			
	The Group Chief Executive presented the policy for consideration and asked if			
	there were any questions. No questions were received on the policy.			
	Proposed: Lesley Keenan Seconded: Liam Loudon			
	Scheme of Delegation – CEO0021B			
	The Group Chief Executive presented the policy for consideration and asked if			
	there were any questions. No questions were received on the policy.			
	Proposed: Janet Strang Seconded: Brenda Johnstone			
	Troposcu. Sanct Strang Seconded. Brenda Sonnstone			
	Data Protection Policy – CE0029			
	The Group Chief Executive presented the policy for consideration and asked if			
	there were any questions. No questions were received on the policy.			
	Proposed: John Nisbet Seconded: Brian McCabe			
14.	Development Programme Overview (CONFIDENTIAL)			
	(Confidential Report is commercially sensitive therefore has been withheld			
	because disclosure would harm commercial interests.)			
	The Group Chief Executive advised that no questions had been received from the			
	Board prior to the meeting.			
	The Board noted.			
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PRIOR	PRIORITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	
16.	Proposed Restructure of Lemon Aid (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report. The Board noted and agreed the job title change.	Ex Dir F&CS



PRIOR	TY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
17.	Ardrossan North Shore Development (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report detailing North Ayrshire Councils consultation on the proposed Ardrossan North Shore Development.	
	The Group Chief Executive referred members to the proposed development of Ardrossan North Shore which is situated next to CHA's stock at Sweeney Street, Sweeney Court and Sweeney Gardens.	
	The Group Chief Executive provided views that have been received from Professor Andrew Watterson and Neil Orrock of Clancy Consulting highlighting concerns raised about the use of Brownfields sites from a health and safety prospective.	
	The consultation closes on 9^{th} April 2021 when all views/concerns should be submitted to North Ayrshire Council.	
	The Group Chief Executive proposed that a Special Board meeting be held on 8^{th} April 2021 to allow Neil Orrock to present his response to the questions detailed in the report, prior to submitting the Association's response to North Ayrshire Council on 9^{th} April 2021. The letter/report is expected back from Neil Orrock on 7^{th} April 2021.	CEO
	The Board noted and agreed to holding a Special Board of Management meeting on 8^{th} April 2021 before submitting their response to North Ayrshire Council.	
18.	Making Our Communities Better Place Fund 2020/21	
	Councillor Jimmy Miller declared this item as a declaration of interest which was duly noted and will be registered in the Association's register. Councillor Miller would not be required to leave the meeting but would take no part in the discussion.	CEO
	The Group Chief Executive referred members to the previously circulated report which included an application for members to discuss and consider. He advised that there was still funds available for North & East Ayrshire communities which would not be able to be carried over to next financial year.	
	***Councillor McMahon joined the meeting.	
	MOCBP Application – Inspire, Motivate, Celebrate An application has been received from Inspire, Motivate, Celebrate to help fill a community fridge with food for the people of North Ayrshire.	
	Board members discussed in detail and all agreed that it was a worthwhile cause and that it was fantastic work that Councillor Jim Montgomerie, Chair of the	



PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
18.	charity, does for his community.	CEO
	Board members agreed that given the current pandemic and the funds available, they would like to donate £2,000 to Inspire, Motivate, Celebrate.	
	***Councillor Miller left the meeting.	
	The Group Chief Executive referred members to the fund balance outstanding and asked for suggestions as to who would most benefit from funding during these trying times. The Board of Management delegated the CEO to produce a list of potential recipients to receive a donation and agreed that the 3 office bearers would sign off prior to any donation being made and an update report will be presented to the 13th May 2021 Board meeting.	CEO
	Post meeting: The Executive Director of Finance & Corporate Services confirmed that any outstanding balance left from the Making Our Communities Better Places Fund could be carried over to next year 2021/22 as long as it has been allocated to specific spend, for example, the Foodbank.	
	The Board noted and agreed the content of the report.	
19.	EVH Wage Increase (Confidential) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group CEO declared this item as a declaration of interest which was duly noted and will be registered in the Association's register.	
	The Group Chief Executive referred members to the previously circulated report updating the Board with regard to the EVH ballot for CHA staff.	
	That Board of Management formally accepted the pay increase as detailed.	Ex Dir F&CS
	The Board of Management formally approved that the Group CEO is to contact Citrus Energy and CFRC Chairs with a view to issuing a ballot on the proposed pay increase for 2021.	CEO
20.	Hub, Home and Roam Discussion (Verbal) The Group Chief Executive referred members to the previous email sent in relation to Loreburn Housing Association's plans to adopt a 'Hub, Home and Roam' approach which involved the closure of its Head Office and introduced a more flexible remote and working offer. Members discussed and commented it was positive in relation to the savings that could potentially be made however further consideration will be required with regard a flexible blended model of working. It was agreed to discuss further at the Corporate Strategy & Business Plan review in April 2021 (date to be confirmed). Members did however advise that they think people's mental health is very important and that face to face	



PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
20.	contact is crucial to avoid feeling isolated and detached from others.	71011011
	The Board agreed to add to the Corporate Strategy & Business Plan review agenda in April 2021.	CEO
21.	CEO Renumeration for 2020/21 (verbal update from Chair) The Chair informed members that the Skills & Succession Sub Committee held a meeting on 24 th March 2021 to discuss the proposed pay offer in relation to the Group CEO and under delegated authority approved the pay offer in line with the EVH yearly pay award for 2021/22 to the Group Chief Executive.	
	The Group Chief Executive thanked members for the EVH pay award and advised that he would not be accepting the increase offered as he considered his renumeration package to be sufficient.	Ex Dir F&CS
	Members advised that they would like to thank the Group CEO for his leadership, hard work and dedication during the unprecedented times experienced over the last 12 months and commented on his loyalty and commitment to the Association.	
	The Board noted.	
22.	Board Members Collective Training The Group Chief Executive referred members to the previously circulated report which provided an update to the Collective training option results.	
	The Group Chief Executive informed members that the results show that the majority of members would prefer to come into the office to carry out training, if Scottish Government guidelines allow.	
	The Group Chief Executive highlighted that at present the restrictions are still in place therefore until the Scottish Government confirm otherwise, meetings will still need to be over Microsoft Teams.	
	The Board noted.	
23.	New Office Photos of Board Room The Group Chief Executive referred members to the previously circulated images of the proposed new look for the Board Room and confirmed that the new display cabinet for the Associations Awards was now finished and looked impressive.	
	The Board noted.	
27.	Outstanding Staff Holidays (Confidential) (verbal) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive declared an interest in this item, outstanding staff	CEO

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PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
27.	holidays which was duly noted and will be recorded in the Association's register. The Group Chief Executive referred members to outstanding holidays that	
	particular members of staff, himself, Directors/Managers and staff who have been unable to take throughout the year due to Covid and workload. The Group Chief Executive suggested that due to it being a particularly	
	The Group Chief Executive suggested that due to it being a particularly challenging year for Directors/Managers and staff that there is an exception to the rule of traditionally only allowing 5 days to be carried forward to the next financial year.	
	Members discussed in detail and it was highlighted that the Association have an obligation given the new EVH guidance issued due to Covid-19 to allow staff to carry forward if they wish all their annual leave. However the impact on business must be considered and decisions should also be based on this as well.	
	The Board of Management agreed to issue a questionnaire to staff with options.	CEO
	The Board of Management requested a detailed follow up report to the next Board meeting.	CEO

PRIOF	RITY ORANGE - SECTION 3 - ITEMS TO BE TAKEN, TIME PERMITTING	ACTION
24.	SHR Coronavirus Advisory Guidance Feb 2021 The Group Chief Executive referred members to the previously circulated SHR Coronavirus Advisory Guidance which has been revised on the impact of COVID on governance and related issues. The Board of Management noted the content of the report.	

PRIOF	RITY GREEN - SECTION 4 - ITEMS FOR INFORMATION ONLY	ACTION
25.	Board of Management Log of Electronic Signatures The Association used members electronic signatures for documents/reports as detailed in the Association's Financial Regulations, (CSF004) and authorised by members at the Board meeting on 4 th February 2021. The Board of Management noted the content of the report.	
26.	Media & Marketing Publications The Board of Management noted the content of the report.	

The Meeting closed at 3.35pm.