

More than just a landlord

Board of Management Minutes

Date of Meeting: 18th August 2022

Please note that these minutes have been edited to remove any information relating to personal/confidential/commercially sensitive or of a personal nature.



Present	In Attendance
John Kelly (Chair)	Frank Sweeney, Group Chief Executive
Janet Strang	Elaine Nimmo, Minute Secretary
Lesley Keenan	Kirsteen Wyllie, Minute Secretary
John Nisbet	
Elizabeth Shedden	
John McLaren (MS Teams)	
June Fenelon	
Brian McCabe	
Margaret Davison	
Willie Gibson	
Cllr Stephen Canning (East Ayrshire)	
Cllr Scott Davidson (North Ayrshire)	

	DRITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
1.	Apologies Apologies were received from Liam Loudon, Brenda Johnstone and Drew Hall.	
2.	Chairperson's Remarks	
	 The Chair welcomed Cllr Stephen Canning and Cllr Scott Davidson who have newly joined the Board as representatives of North and East Ayrshire Council following recent local elections. The Chair also welcomed John McLaren who joined the meeting via MS Teams. The Chair asked all Members to ensure that their mobile phones are switched off. As there were confidential items on the Agenda the Chair read out the following confidentiality statement: In compliance with the Regulatory Code of Governance and Board Members' Code of Conduct all items detailed in this notice as being confidential should not be discussed with any external party either prior to or after said meeting by any Member of the Board of Management. 	
	All members should note that when the Group CEO/Executive Directors/Officers are giving or presenting their report that there will be no interruptions to allow them to finish their reports. Questions can be asked after the presentation.	
	The Group CEO advised members that Ian Macpherson, the Community Participation & Engagement Officer was looking for volunteers to carry out the judging of this year's Garden Competition. The available dates are: 25th, 26th and 29th August and 1st, and 2nd September. Janet Strang, Elizabeth Shedden and June Fenelon all volunteered. Ian Macpherson to contact them directly to make appropriate arrangements.	CEO
3.	Declaration of Interest Item 26 – CHA Proposed Charity 2022/23 – Willie Gibson declared an interest with regard to this item and will leave the meeting when being discussed.	



As a CHA staff member supports the said charity all staff members present at the meeting will leave when a decision was being discussed. All declarations have been recorded in the Registering & Declaring Interests Register in accordance with Governance Policy No: CEO028 Entitlements, Payments and Benefits Policy. 4. Requirement of the Writing (Scotland) Act 1995 The Group CEO informed members that in accordance with the Requirement of the Writing (Scotland) Act 1995 the approved 20-year lease for the DLO Office/Hub have been recorded in the Seal Register. 5. Adoption of Minutes and Business Arising from same Meeting Proposed Seconded	PRIC	RIORITY RED – SECTION 1 – STANDING ORDER ITEM AND GOVERNANCE ITEMS				
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Meeting Board of Management Meeting (CONFIDENTIAL) Janet Strang Lesley Keenan	4.	The Group CEO informed members that in Writing (Scotland) Act 1995 the approved	n accordance with t			
Board of Management Meeting (CONFIDENTIAL) Janet Strang Lesley Keenan	5.	Adoption of Minutes and Business Arising	from same			
CONFIDENTIAL Janet Strang Lesley Keenan		Meeting	Proposed	Seconded		
Special Board of Management Meeting (CONFIDENTIAL) 14th July 2022 Meeting		(CONFIDENTIAL)	Janet Strang	Lesley Keenan		
Special Board of Management Meeting (CONFIDENTIAL) 14th July 2022 Meeting		Monting	Drangood	Cocondod		
Audit Sub Committee 30th June 2022 Matters Arising: The Group CEO advised members that the Annual Internal Audit Plan 2021/22 year end sign off report will be presented at the Special Board of Management Meeting of 25th August 2022. Meeting Finance & Corporate Services Sub Committee (NON-CONFIDENTIAL) 7th July 2022 Margaret Davison Elizabeth Shedden Elizabeth Shedden Elizabeth Shedden Davison Seconded Finance Seconded Janet Strang John Nisbet		Special Board of Management Meeting				
Audit Sub Committee 30th June 2022 Matters Arising: The Group CEO advised members that the Annual Internal Audit Plan 2021/22 year end sign off report will be presented at the Special Board of Management Meeting of 25th August 2022. Meeting Finance & Corporate Services Sub Committee (NON-CONFIDENTIAL) 7th July 2022 Margaret Davison Elizabeth Shedden Elizabeth Shedden Elizabeth Shedden Davison Seconded Finance Seconded Janet Strang John Nisbet		Mosting	Proposed	Socondod		
Matters Arising: The Group CEO advised members that the Annual Internal Audit Plan 2021/22 year end sign off report will be presented at the Special Board of Management Meeting of 25th August 2022. Meeting		Audit Sub Committee	Margaret			
Finance & Corporate Services Sub Committee (NON-CONFIDENTIAL) Janet Strang John Nisbet 7th July 2022		Matters Arising: The Group CEO advised Plan 2021/22 year end sign off report w	members that the A		CEO	
Finance & Corporate Services Sub Committee (NON-CONFIDENTIAL) Janet Strang John Nisbet 7th July 2022		Meeting	Proposed	Seconded		
Advantage Division Di		Finance & Corporate Services Sub Committee (NON-CONFIDENTIAL)				
		Manting	Dwarana	Coccadad		
Meeting Proposed Seconded Finance & Corporate Services Sub			Proposed	Seconded		
Committee (CONFIDENTIAL) 7th July 2022 Janet Strang John Nisbet		Committee (CONFIDENTIAL)	Janet Strang	John Nisbet		
Meeting Proposed Seconded			Proposed	Seconded		
Housing & Property Services Sub Committee (NON-CONFIDENTIAL) 21st July 2022 Elizabeth Shedden		Committee (NON-CONFIDENTIAL)		June Fenelon		



	PRITY RED - SECTION 1 - STANDING ORDER	R ITEM AND GOVER	NANCE ITEMS	ACTION
5.	Meeting	Proposed	Seconded	
	Housing & Property Services Sub Committee (CONFIDENTIAL) 21st July 2022	Elizabeth Shedden	June Fenelon	
	Meeting	Proposed	Seconded	
	Development Services Sub Committee (CONFIDENTIAL) 14th July 2022	Brian McCabe	John Nisbet	
6.	Risk Management Monitoring/Review (COI (Confidential Report is commercially sense disclosure would harm commercial interest. The Group Chief Executive presented the country the strategic red risks. It was noted there since the last Board meeting. The Board of Management discussed other tenants such as fuel poverty, the impact of advised members that the former Lemon is poverty published and after discussion it was a weekly basis a report on the number challenges people are facing. Board members being carried out to assist people. Members further than fuel poverty but the 'Cost of Liebard of Management noted.	etive therefore has a sets.) urrent risk matrix to have been no character issues that present EESSH2 and Netwas agreed that staff of people/familion of people/familion bers will be keep ers commented that	o members highlighting ages to the risk register ent risks to CHA and its Zero. The Group CEO tly had a report on fuel ff would reintroduce on es assisted given the informed of the work at the crisis goes much	CEO
7.	Scheme of Delegation None.			
8.	Making Our Communities Better Places Full (Confidential Report is commercially sense disclosure would harm commercial interest. The Group Chief Executive referred members to consider the funding requests. The Board of Management discussed the full the following:	itive therefore has a sts.) Hers to the previous received.	been withheld because sly circulated report for	
	Nicola Russell Members agreed that the full amount of £3 condition that CHA branding is added to to Nicola applied for of £1,000 should be is Better Places budget and the remaining ball Board of Management approved award of	he Racing Chair. Issued from the Ma ance be taken from	The initial amount that king Our Communities the Marketing Budget.	CEO



PRIC	ORITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
9.	Making Our Communities Better Places Fund (Dumfries & Galloway) (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated report for	
	members to consider the funding requests received.	
	The Board of Management discussed the following applications in detail and agreed the following:	
	Dumfries Y Gymnastics Club Members agreed the £1,000 to the Dumfries Y Gymnastics Club, subject to them providing confirmation of other funding which they have been awarded to enable them to carry on with the project.	
	Board of Management approved award of £1,000 in principle to Dumfries Y Gymnastics Club.	CEO
	Lochar Thistle Football Club Members agreed to award £1,000 to the Lochar Thistle Football Club, subject to them providing further information confirming that they have been awarded/raised all other funding to enable them to purchase the new storage space required.	
	Board of Management approved award of £1,000 in principle to Lochar Thistle Football Club.	CEO
10.	Notifiable Events (CONFIDENTIAL) None.	
11.	Secretary's Report The Secretary reported the following:	
	Correspondence Information which comprises personal data has been withheld because disclosure would breach applicable data protection legislation.	
	After discussion, the Board of Management approved the share membership applications.	
	New Board of Management members queried the process of awarding share membership which the Group CEO explained. The Group CEO also referred members to the Association's rulebook as follow:	CEO
	Rule 7.2 Whilst it is the Association's intention to encourage membership, the Board has absolute discretion in deciding on applications for membership and the following shall constitute grounds for refusal of an application for membership: -	



PRIO	RITY RED - SECTION 1 - STANDING ORDER ITEM AND GOVERNANCE ITEMS	ACTION
11.	7.2.1 Where membership would be contrary to the Association's Rules or policies; or	
	7.2.2 Where a conflict of interest may exist which, even allowing for the disclosure of such an interest, may adversely affect the work of the Association; or	
	7.2.3 Where the Board considers that accepting the application would not be in the best interests of the Association.	
	The Board of Management noted.	
12.	Subsidiary Company Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive referred members to the previously circulated report.	
	The Board noted the content of the report.	
13.	EVH Report to Board Members The Chair informed members that no monthly newsletter had been received to date and confirmed that the pay review is due to begin in October 2022. The Board noted.	
14.	Health & Safety	
14.	The Group Chief Executive advised members that the Health & Safety Group minutes have been provided from the meeting of Wednesday 22 nd June 2022 for information. The Board of Management noted that a planned fire drill is due to take place over the coming weeks.	H&S
	The Board noted.	
15.	Policies for Ratification The Group Chief Executive advised the Board the undernoted policies have been reviewed and the proposed minor changes are highlighted in red. He asked if there were any questions. No questions were raised.	
	Disclosure Scotland Policy – CE0018 Proposed: Lesley Keenan Seconded: Janet Strang	
	Flexible Working Policy – CE0046 Proposed: John Nisbet Seconded: Brian McCabe	
	Shared Parental Leave Policy – CE0047 Proposed: Elizabeth Shedden Seconded: June Fenelon	
	Control of Costs and Specification Variations Policy - DSC005	



PRIC	RITY RED - S	ECTION 1 - STANDING OF	RDER ITEM AND G	OVERNANCE ITEMS	ACTION
15.	Proposed:	Janet Strang	Seconded:	John Nisbet	
	_	Design – DSC006			
	Proposed:	Elizabeth Shedden	Seconded:	Lesley Keenan	
	4-6444	4 4 Dall'an 0500	45		
		anagement Policy – CEOO			
			orrection on the fi	ont page the 'Policy Review	CEO
		l read, 30/06/2023.			
	Proposed:	June Fenelon	Seconded:	Brian McCabe	
16.	•	t Programme Overview (C	•		
				has been withheld because	
	disclosure w	ould harm commercial in	terests.)		
	T. 0	N			
	•	•	the Board with an	update on the Cairn Road,	
	Cumnock sit	e.			
	The Board no	otea.			

	RITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
17.	Mulholland Housing Consultancy CHA Annual Assurance Statement (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive presented members with the previously agreed Improvement Plan as well as a report detailing the purpose of the Annual Assurance Statement along with the Annual Assurance Statement.	
	The Group Chief Executive informed members that for the year 2021/2022 an assessment was carried out and the outcome was that the Association was fully compliant with the Regulatory Standards.	
	The Group Chief Executive highlighted that it is recommended to carry out a full comprehensive review every three years with a lighter touch annually. 2021/22 was a lighter touch with a full review recommended next year.	
	The Group CEO advised the Board of Management that as detailed in the Scottish Housing Regulator guidance the Association has detailed on the Annual Assurance Statement that access to some properties to carry out the Electrical Installation Condition Report (EICR's) has been problematic. It is anticipated that attempts to access all properties will be completed by December 2022.	
	Board of Management noted the content of the report and agreed:	
	 the self-assessment outcome for up to 18th August 2022; 	



PRIOR	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
17.	 the self-assessment against the Regulatory Standard is conducted annually going forward; the continuation of a Governance and Financial Management Improvement Plan and noted this will be presented for review 6 monthly at Board meetings going forward; that the Board has had sufficient assurance to give it confidence to sign the Annual Assurance Statement confirming full compliance on the date of this meeting and authorise the Chair to sign the letter to SHR confirming this decision. The Board of Management agreed to re-appoint John Mulholland, Mulholland Housing Consultancy to provide consultancy services to support the annual assurance review 2023/24 for the Association. 	CEO/Chair
18.	Regulatory Compliance Review JWR Consultancy Report on Health & Safety (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group CEO referred members to the previously circulated report which provided a 6 monthly update on the progress of the Association's Compliance review which had been prepared by Joe Dewar of JWR Consultancy. The Group CEO highlighted the few areas that were not 100% compliant and explained this was due to no access problems and advised that this was being addressed by staff. On the whole it is a positive report for the Association and very good governance. A further 6-month review will be provided in due course. The Board of Management noted the content of the report.	CEO
19.	Santander Restated Loan Agreement (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.) The Group Chief Executive referred members to the previously circulated paperwork which detailed the proposed restated loan agreement between the Association and Santander. Councillor Canning declared he would not be taking part in the decision however he had no objections. The Group CEO advised the 2 new Councillors from East and North Ayrshire that he would arrange for some of the previous reports that had been provided to members to be sent to them for their information.	
20.	Secretary's Pre AGM-Report The Secretary presented the previously circulated report to the Board of Management in line with Rule 68 "At the last Board Meeting before the annual	



RITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
general meeting, the Secretary must confirm in writing to the Board that Rules 62 to 67 have been followed or, if they have not been followed, the reasons for this. The Secretary's confirmation or report must be recorded in the minutes of the Board Meeting."	
The Secretary confirmed to Board of Management that all actions for 2021/2022 required in advance of the Annual General Meeting by our Rules (62 to 67 and 68) have been complied with within the required timescales.	
Board of Management Performance Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
The Group Chief Executive referred members to the previously circulated report which provided an update on the Board of Managements performance for the session 2021-2022.	
The Group Chief Executive advised that the Board of Management and Sub Committee meetings attendance were excellent and demonstrates the amount of work which has been completed, highlighting 81% of policies had been reviewed which alone is a huge volume of work.	CEO
New targets will be set and the 2022/23 session and will be presented at the October meeting. Any targets not achieved in the current session will be carried over to 2022/23.	
Board of Management noted the content of the report.	
Year End Governance Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
The Group Chief Executive referred members to the previously circulated report which helps to demonstrate compliance with Scottish Housing Regulator's Financial and Governance Performance Standards for the session 2021/2022.	
Board of Management noted the content of the report.	
Individual & Collective Self-Assessment Appraisals Feedback Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
The Group Chief Executive Officer referred members to the previously circulated report which provided feedback from this year's Board of Management Self-Assessment Appraisal process.	
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PRIOF	ITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
	The Group CEO thanked members for returning their forms, and kindly asked that everyone tries to return their collective feedback forms next year, as one had not been received.	
	The feedback received from all Individual Board Member Appraisals was excellent with many strengths identified.	
	Members discussed time saving options for meetings given the lengthy agendas normally received. It was agreed that all Board papers will revert back to being issued on a Friday and the agendas will be streamlined so that they are not as lengthy. The Group CEO will discuss further with the Executive Directors streamlining the Sub Committee agendas and reports. Board members suggested for example background information could be contained in an appendix for development reports rather than in the body of the report.	CEO
	A discussion took place surrounding Making Our Communities Better Places (MOCBP) applications as this can take some time to go through at meetings. The Board of Management discussed the potential to set up a new Sub Committee to consider all MOCBP applications.	CEO
	Members concluded that the Group CEO discuss further with staff and report back to the main Board with options.	
	John McLaren left the meeting at 4:15pm	
***	Suspension of Standing Orders At this junction the Chair requested a time extension to the Board meeting in accordance with the Associations Standing Orders.	***
24.	360° Chairs Appraisal Feedback Report (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive referred members to the previously circulated report which provided a summary of appraisal feedback from all members on the Chair and Sub-Committee Chairs. Members thanked everyone for taking the time to complete the feedback which was a worthwhile exercise.	
	The Board of Management noted the content of the report.	
25.	Quarterly Performance against Strategic Objectives (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	The Group Chief Executive referred members to the previously circulated report which provided an update with the quarterly performance against strategic	



PRIOF	RITY RED - SECTION 2 - IMPORTANT ITEMS MUST BE TAKEN	ACTION
25.	objectives. The Group Chief Executive commented that it was an ongoing set of excellent results with a lot of work being achieved.	
	The Board of Management noted the content of the report.	
26.	CHA Proposed Charity 2022/23 (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)	
	Willie Gibson declared an interest with regard to this item and left the meeting.	
	The Group Chief Executive referred members to the previously circulated report which provided members with a proposal to support the Gordon Craig Fund by nominating the Brain Tumour Charity as CHA's charity for 2022/23. As a CHA staff member supports the charity all staff members left the meeting when a decision was being considered.	
	Willie Gibson and CHA staff returned to the meeting.	
	The Chair confirmed that the Board of Management had agreed The Brain Tumour Charity as CHA's nominated charity for 2022/23.	CEO

PRIOR	ITY ORANGE – SECTION 3 – ITEMS TO BE TAKEN, TIME PERMITTING	ACTION		
27.	Update on Procurement of Legal Services (CONFIDENTIAL)			
	(Confidential Report is commercially sensitive therefore has been withheld			
	because disclosure would harm commercial interests.)			
	The Group Chief Executive referred members to the previously circulated report provided by the Executive Director of Development Services which detailed the outcome of the recent legal services tender.			
	That the Board of Management noted that the signed Agreements are now in place with Harper Macleod (Lots 1 $\&$ 3) and Taylor $\&$ Henderson (Lot 2) for legal services.			
28.	Requirement of New Office – Dumfries (CONFIDENTIAL) (Confidential Report is commercially sensitive therefore has been withheld because disclosure would harm commercial interests.)			
	The Group Chief Executive informed members that the existing office lease for the Dumfries office expires in January 2023 and it is no longer suitable for the Association's needs.			
	The Group Chief Executive presented members with a potential new office space that may prove to be more suitable for the Association going forward. It was noted	CEO		

Minutes of Board of Management Meeting Held on Thursday 18th August 2022 at 2.15 pm in the Association's Quayside Offices, Marina Quay, Dock Road, Ardrossan KA22 8DA



PRIORITY ORANGE - SECTION 3 - ITEMS TO BE TAKEN, TIME PERMITTING		
28.	that staff and the Chair will be visiting the potential new office on Wednesday 24th August. An update will be provided to the Board with the financial details, terms and	
	conditions offered at the special Board meeting on 25 th August 2022.	
29.	Sub Committee Members for 2022/23 The Group Chief Executive informed members that no election is required at this year's Annual General Meeting and asked members to consider which Sub Committee they would like to stand on for the new session 2022/23.	Board
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PRIO	PRIORITY GREEN - SECTION 4 - ITEMS FOR INFORMATION ONLY		
30.	Media Marketing & Publications		
	The Board of Management noted the content of the report.		
31.	Year End Health & Safety Report		
	The Board of Management noted the content of the report.		

The Meeting closed at 4.30 pm.

	Signature	Date
Approved to Proceed to		
Chairperson for Sign-Off:		
Approved for Circulation By:		
Proposed By:		
. repectu by:		
Seconded by:		