

More than just a landlord

Annual Assurance Statement

As a registered social landlord (RSL), Cunninghame Housing Association is required to submit its Annual Assurance Statement to the Scottish Housing Regulator (SHR) before the end of October 2023. This document represents the Statement that the Board of Management considered and agreed at its meeting on 19th October 2023.

We can confirm that this statement was submitted to the Scottish Housing Regulator via their portal on 20th October 2023.

Cunninghame Housing Association Annual Assurance Statement 2023

I write on behalf of the Board of Management to confirm that we comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes that we:

- Achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services
- Comply with our statutory and legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety
- Comply with the Standards of Governance and Financial Management for RSLs.

The Board of Management also confirm that we have examined and considered sufficient evidence to give us this assurance. We have also engaged external consultant support to assist in the review of the evidence. This external assistance has provided us with additional assurance that our approach is effective and robust. In addition, we are assured through a number of independent reports and actions that the Board retain continued compliance with our tenant and resident safety requirements. We have been provided with assurance for all relevant safety requirements throughout the year on:

- Gas safety
- Electrical safety
- Water safety
- Fire safety
- Asbestos
- Lift safety
- Damp and Mould

The Board also recently approved a new policy on how the Association manages Dampness, Mould and Condensation in our properties. This policy was developed as part of our ongoing action plan and builds upon our existing good practice and procedures.

In considering our compliance we are also assured that measures are in place to deal with the cost-of-living crises and business interruption.

In relation to equalities and diversity we are assured that we have made progress with the collection of equalities data. This will remain an ongoing priority for us in the future and we expect to use this data to ensure that equality and human rights issues are at the core of our decision making and policies, and day-to-day service delivery.

We and our external support also considered carefully the SFHA self-assurance toolkit when preparing this Annual Assurance Statement.

We recognise that we are required to notify the SHR of any changes in our compliance during the course of the year and are assured that we have effective arrangements in place to enable us to do so.

The Board of Management approved this Annual Assurance Statement at a meeting held on 19 October 2023 and as Chairperson, I was authorised by the Board to sign and submit the Annual Assurance Statement to the Scottish Housing Regulator.

Janet Strang, Chair Date: 19th October 2023